



**GOALS 2.1 & 2.2
IMPROVED USER EXPERIENCE,
QUALITY AND EFFICIENCY &
NEW SERVICES TO INCREASE
ADDED VALUE TO BUSINESSES**

PROJECT MANAGER

Rui Martins

TIMELINE

July 2020 to June 2022

INVESTMENT

EUR 1 264 023

STAFF INVOLVED

6.58 Full-time Equivalents (FTEs)

MOST IMPACTED CAPITAL¹

Organisational

MOST IMPACTED STAKEHOLDER

Users

¹ As part of an integrated thinking approach, in 2016 the Office adopted the five capitals value creation model (human, organisational, relational, economic & environmental).

IP TOOL EX PARTE DESIGNS

The Office is responsible for the registration of the Community Design (RCD) on behalf of the EU following the unitary design right established by Regulation No 6/2002 on Community design. **Designs play a key role in the EU economy** bringing new ideas to the consumers and transforming them into appealing products or services.

The designs examination is already efficiently managed in terms of **timeliness** and **quality**. However, it is an outstanding objective to integrate it into the IP Tool in order to cover all first instance proceedings. Embedding the designs examination into the 'single tool' will further improve the Office's flexibility in handling volatile inflow of applications and will allow the examiners to expand their areas of expertise.

The **automation** of non-added value tasks, the facilitation of data administration and the application of **state-of-the-art technology** in handling designs and views will be key to reach the desired **efficiency gains**.

In addition, the project will incorporate important **improvements in RCD e-Filing** to identify possible deficiencies with the proposed design before filing, and therefore ensuring the successful registration of the new design in an optimal time.

EXPECTED BENEFITS

- Enhanced operational effectiveness
- Reduced RCD deficiency rate