

# **Online Business Models Infringing Intellectual Property Rights - Phase 2** Suspected trade mark infringing eshops utilising previously used domain names

*EUIPO Webinar* 24 October 2017 Erling Vestergaard European Observatory on Infringements of Intellectual Property Rights, EUIPO





## Phase 2 Background and Methodology

# **Main Research Findings**

Conclusions



# The Online Business Models Infringing IPR Series



# The Series So Far

# **The Provider**

- Deloitte Advisory S.L. supported by
- An Attorney-at-Law specialising in internet cases, a panellist in WIPO UDRP
- An IT Forensic expert, previously working for a cybercrime police unit
- Published 12 July 2016



Research on Online Business Models Infringing Intellectual Property Rights

> Phase 1 Establishing an overview of online business models infringing intellectual property rights





	Natift IPR Infringing Activity	A Internet Site Controlled by Infringer	<b>B</b> Third Party Marketplace	<b>C</b> Social Media or Blog	<b>D</b> Gaming or Virtual World	<b>E</b> E-mail, Chatroom or Newsgroup	F Mobile Devices
1	Domain Name or Digital Identifier Misus of IPR	Δ1	B1	C1	D1	E1	F1
2	Physical or Virtual Product Marketing	A2	B2	C2	D2	E2	F2
3	Digital Content Sharing	A3	B3	C3	D3	E3	F3
4	Account Acces or Codes to Digital Content Sharing	0.4	B4	C4	D4	E4	F4
5	Phishing, Malware Dissemination Fraud	or A5	B5	C5	D5	E5	F5
6	Contributing to Infringement	D A6	B6	C6	D6	E6	F6



#### Online Intellectual Property Rights Infringing Business Model: Short Description of the Business Model

	Short Description of the business model									
Reference: Identification of legal decision (if any)										
Date of Decision: Date of Analysis		Based on the "Business Model Canvas" by Strategyzer.com								
Business Model Summary:	Watin Light		A	В	с	D	E	F		
Short summary description of the business model with focus on specific features or traits.	ē⁼	Con	net Site trolled fringer	Third Party Marketplace	Social Media or Blog	Gaming or Virtual World	E-mail, Chatroom or Newsgroup	Mobile Devices		
Indication of whether the business model is to be considered deceptive or non-deceptive.	IPR Infringing Activity									
In the Matrix, the specific digital platform and infringing	Domain Name or Digital Identifier Misuse of IPR	- <b>-</b>	\1	B1	C1	D1	E1	F1		
activity is indicated with a grey background.	Physical or 2 Virtual Product Marketing	<b>-</b> ▶ A	12	B2	C2	D2	E2	F2		
	3 Digital Content Sharing	A	43	B3	G	D3	E3	F3		
	4 Account Access or Codes to Digital Content Sharing	P	4	B4	C4	D4	E4	F4		
	<ul> <li>Phishing,</li> <li>Malware</li> <li>Dissemination o</li> <li>Fraud</li> </ul>	, A	45	B5	C5	D5	E5	F5		
	6 Contributing to Infringement	P	46	B6	C6	D6	E6	F6		



# The Series So Far

**Open Internet Marketing Misusing IPR in Domain Name or Digital Identifier** 

**Open Internet Marketing Without Misusing IPR in Domain Name or Digital Identifier** 

**Darknet Hidden Services** 

Phishing, Malware Dissemination and Fraud

**Digital Content Sharing on Open Internet** 



# Phase 2 Background and Methodology



## **Case Study no. 5 in Phase 1 Report**

Marketing of Non-Genuine Products on Website Making Use of an Unrelated Trademark in the Domain Name

CANVAS N° 5

	А	В	С	D	E	F
1	A1	B1	C1	D1	E1	F1
2	A2	B2	C2	D2	E2	F2
3	A3	B3	C3	D3	E3	F3
4	A4	B4	C4	D4	E4	F4
5	A5	B5	C5	D5	E5	F5
6	A6	B6	C6	D6	E6	F6

Danish Dispute Board for Domain Names, Case 2015-0093, Decision of 15 September 2015



# Phase 2 Background and Methodology Case Study no. 5 in Phase 1 Report

The figures extracted from the Danish study mentioned show that for the period between October 2014 and October 2015, there were 566 .dk domains that were re-registered by suspected infringers of trade marks immediately after the domain names had been given up by their previous registrants and became available for re-registration.

The research, which had been conducted by the Danish cybercrime specialist Henrik Bjørner, is available here: http://cybercrime. eu/analysis/analysing-registration-of-previously-used-danish-domain-names/.



# **Objective of Phase 2**

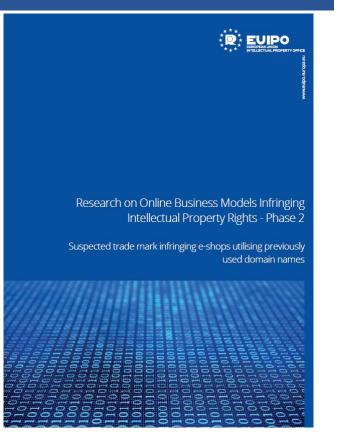
- The Danish study indicated that the same activity most likely was also happening in other countries
- Research 4 EU MS's with large e-commerce sectors
- Look for commonalities and affiliation
- For case studies apply the Phase 1 methodology: Matrix and Canvas

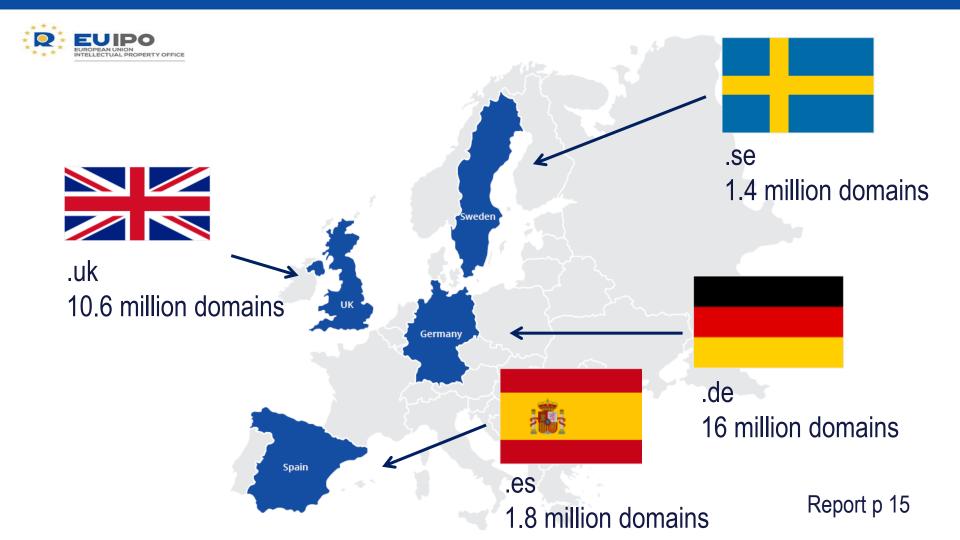


# Phase 2 Report

# **The Provider**

- Deloitte Advisory S.L. supported by
- A Danish Cybercrime expert
- An IT Forensic expert, previously working for a cybercrime police unit
- Published 24 October 2017







# Phase 2 Methodology

- Detection of e-shops susceptible of trade mark
   infringement
- Analysis of
  - utilisation of previously used domain names
  - affiliation
  - resilience against enforcement measures





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- Gather information about registered
   domain names in each ccTLD
- Determine which domain names were actively connected to a website
- Determine if the website was an e-shop
- If yes: Gather metadata, HTML elements, source code and other technical information



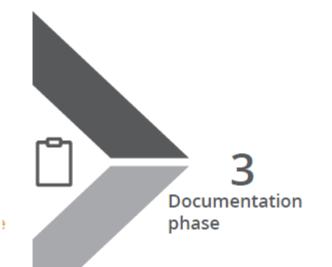


- Website information passed through a set of technical modules
- Detection of e-shop infrastructure and specific source code characteristic of eshops suspected of marketing of trade mark infringing goods: Unusual price tags, massive discount,

lack of proper company information and recurring website structure

 A proprietary algorithm calculated a score determining if the website could be suspected





- Collection and generation of documentation for each e-shop
- Collection of information about possible previous use of domain name
- Development of 40 in-depth case studies
- Securing anonymisation of findings in the research report
- Finalising research report



# Phase 2 Methodology

10 categories of previous use of domain names was defined





- 1. Public, international and interest organisations
- 2. Financial sector
- 3. News, media and information websites
- 4. Other businesses
- 5. Political debate and propaganda
- 6. Voluntary work
- 7. Cultural and religious websites
- 8. Private associations
- 9. Famous people and fan clubs
- 10.Adult and dating websites.



## Main Research Findings

# **Main Research Findings**

ccTLD	Sweden .se	Germany .de	United Kingdom .uk	Spain .es	Total
Period of analysis	8-10 December 2016	23 November – 6 December 2016	26 January– 10 February 2017	10–11 January 2017	
Total number of detected active domain names under the ccTLD resolving to an active website	1 259 990	11 057 426	8 158 245	1 047 780	21 523 441

ccTLD	Sweden .se	Germany .de	United Kingdom .uk	Spain .es	Total
Total number of detected e-shops using a domain name under the ccTLD	33 212	208 939	224 154	49 147 Minimum r	515 452 humber
Total number of detected e-shops suspected of infringing the trade marks of others using a domain name under the ccTLD	1	1	1	4 461 (9.1 % of total number of e-shops)	27 870 (5.41 % of total number of e-shops)

ccTLD	Sweden .se	Germany .de	United Kingdom .uk	Spain .es	Total
Total number of detected e-shops suspected of infringing the trade marks of others using a domain name under the ccTLD where the domain name had been previously used by another registrant	2 444 (77.3 % of suspected e-shops)	4 864 (80.2 % of suspected e-shops)	10 081 (71.1 % of suspected e-shops)	Minimum nun 3 612 (81.0 % of suspected e-shops)	ber 21 001 (75.35 % of suspected e-shops)



### Main Research Findings

## **Case Studies**

### Domain001

In the *Domain001*se case study the prior use of the domain name was to direct internet traffic to a Swedish language website with information from the European Parliament to the Swedish public.

### In the *Domain007*de case study the prior use of the domain name was to direct internet traffic to a German language website with information about a ballet school.

#### Domain007

In the *Domain010*co.uk case study the prior use of the domain name was to direct internet traffic to an English language website with information about a local escort service.

Domain010

#### Domain003

In the *Domain003*es case study the prior use of the domain name was to direct internet traffic to a Spanish language website with information about cancer and related treatments

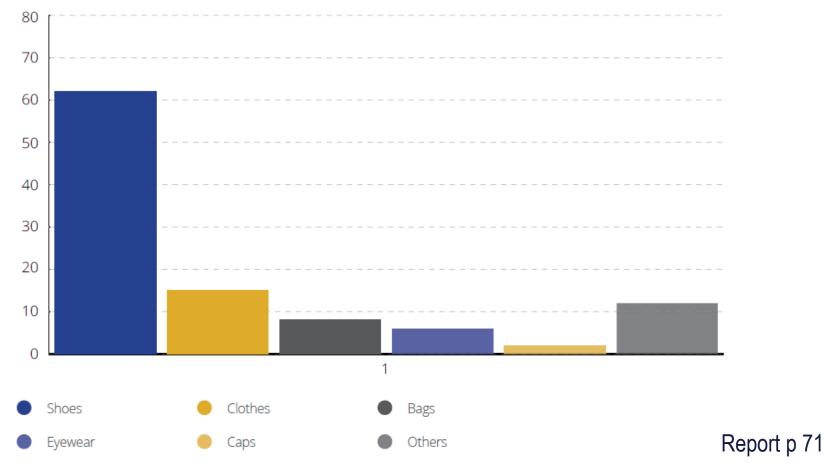


## Main Research Findings

# **Commonalities**



## Main Product Category



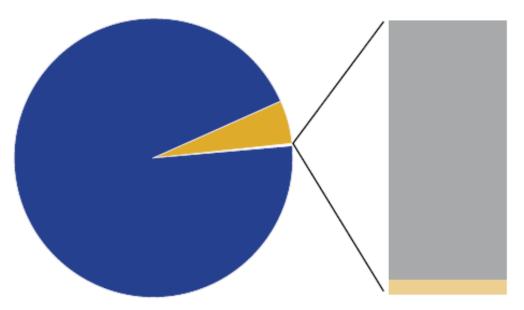


## Mainly Affected Brand

0	2	4	6	8	10	12	14	16	18	20
	BRAND 000001 BRAND 000004 BRAND 000009 BRAND 000022		<ul><li>BRANE</li><li>BRANE</li></ul>	0 000002 0 000005 0 000012 0 000052	•	BRAND 00 BRAND 00 BRAND 00	00007	В	RAND 00000 RAND 00001 RAND 00001	14



## E-commerce Software Used



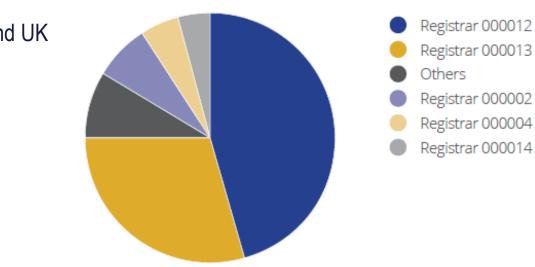






#### 4. Domain name registrars<sup>90</sup>

Of the domain names directing internet traffic to the suspected e-shops in Sweden and the United Kingdom, 7 555 were registered through Registrar 000012 (40.78 %). In total, 4 696 suspected e-shops (25.35 %) were registered through Registrar 000013.



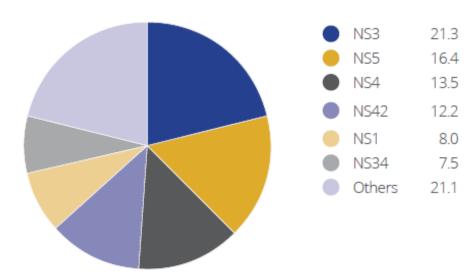
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<u>Registrar</u>

Only Sweden and UK



Of the domain names directing internet traffic to the suspected e-shops, 21.3 % use NS 000003<sup>91</sup> as a name server.



### Name Servers



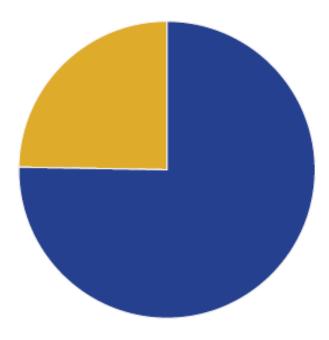
#### 6. Country of hosting provider

The analysis has detected that the hosting provider of 25.9 % of the suspected e-shops is located in in Turkey, and that the hosting provider for 19.3 % of the suspected e shops is in the Netherlands, while the hosting provider of 18.3 % of the suspected e shops is in the United States.





## Previous Use



# Minimum percentage Existed before 75.35% N/A 24.65%



### 8. Patterns detected in the case studies

The above patterns are clearly reflected in the case studies, for example<sup>93</sup>:

- In the Domain009-se case study, the prior use of the domain name was to direct internet traffic to a Swedish language website for a famous Swedish poet and writer. The website is suspected of selling non-genuine branded shoes; the main brand affected is Brand 000002 and it had a total of 2 427 products for sale. The website is hosted in the Netherlands and it was re-registered in 2016. The name server used is NS 000034 and the software used is Software 000001.
- In the Domain008-de case study, the prior use of the domain name was to direct internet traffic to a German language website for an international motorcycle club in Regensburg, Germany. The website is suspected of selling non-genuine branded shoes and clothes; the main brand affected in Brand 000003 and it had a total of 4 051 products for sale. The website is hosted in Turkey and it was re-registered in 2016. The name server used is NS 000004 and the software used is Software 000001.



### 8. Patterns detected in the case studies

The above patterns are clearly reflected in the case studies, for example<sup>93</sup>:

- In the Domain003-co-uk case study, the prior use of the domain name was to direct internet traffic to an English language website with information for the town of Buckingham, where local business owners could advertise and local news and activities could be listed for residents and visitors. The website is suspected of selling non-genuine branded shoes; the main brand affected in Brand 000002 and it had a total of 4 952 products for sale. The website is hosted in the United States and it was re-registered in 2016. The name server used is NS 000004 and the software used is Software 000001.
- In the Domain002-es case study, the prior use of the domain name was to direct internet traffic to a Spanish language website with information about a financial website, specifically offering loans to private individuals. The website is suspected of selling non-genuine branded shoes; the main brand affected is Brand 000002 and it had a total of 5 522 products for sale. The website is hosted in Turkey and it was re-registered in 2016. The name server used is NS 000003 and the software used is Software 000001.





# Conclusions

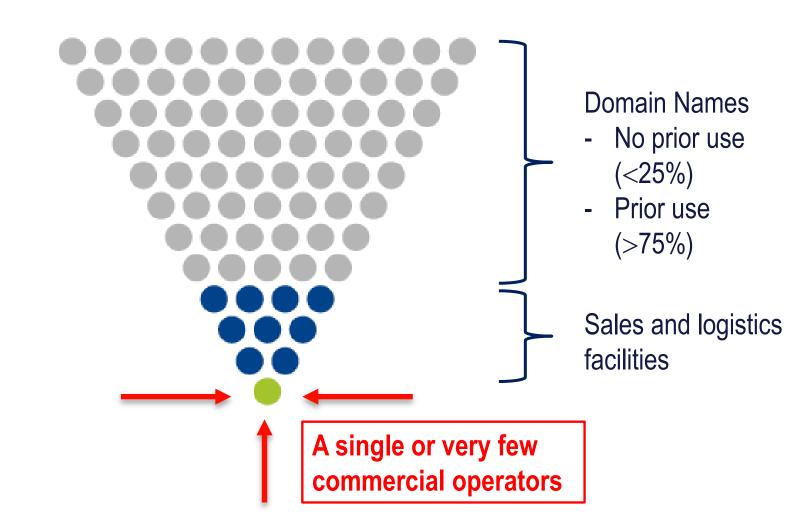


## Conclusions

# Conclusions

- The business model detected in Denmark is also used to market goods to consumers in Sweden, Germany, UK and Spain
- It is probably used in even more EU MS's, but that has not been researched
- The e-shops initially appear unrelated
- However various commonalities have been detected
- The commonalities indicate a single or very few commercial operators behind the activity







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