

EDB FOR ENFORCEMENT: Police, how to start?

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2. The search functionality:
 - The global search
 - Looking for a product
 - The search on IPR
 - Making contact with the right holder
3. Alerts
4. Suspicious cases

Before we start...



The EDB is a legal tool:

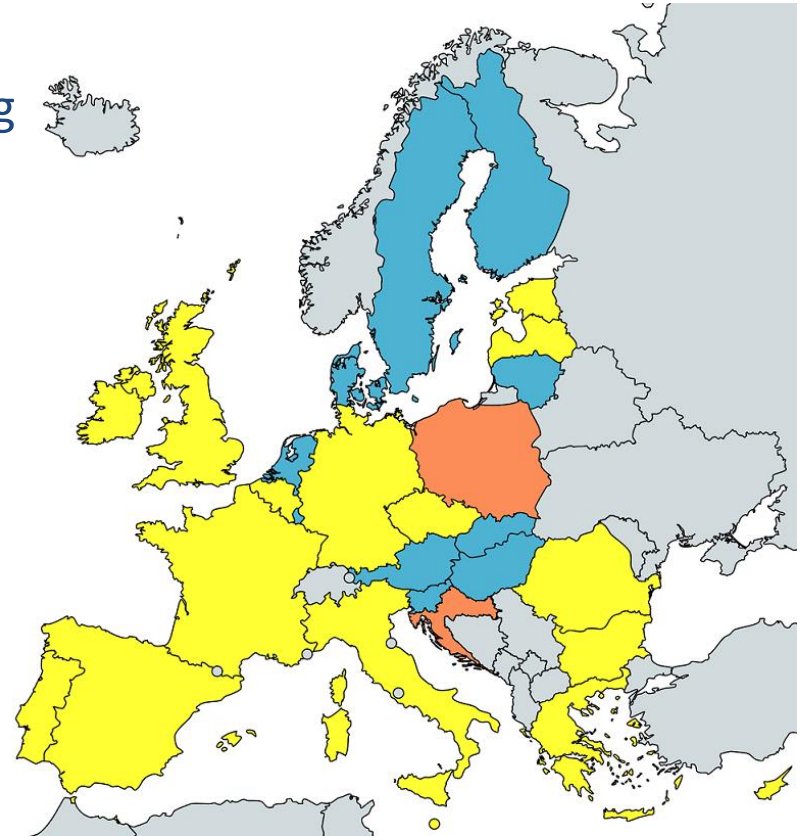
its use by law enforcement authorities is founded on article 2(1) of Regulation EU 386/2012 establishing the mandate of the EU Observatory

...and

□ The EDB police community is growing

Police authorities in the EDB

-  Police and customs
-  Customs and police in progress
-  Only customs



Police, how to start?

1. ACCESSING THE DATABASE

Accessing the database

Security of EDB is ensured by being located on the **Customs Communication Network (CCN)** of the European Commission



Police users accessing EDB through CCN can access directly via this URL:
<https://ohimdb.ohim.ccncsi.int:8443/enforcementdb-ui-webapp/>



Police users can also access EDB **via Internet from the IP address of their authority**. The IP address needs to be previously authorised in EDB system.



Recommended to create a shortcut in the desktop



Accessing the database

The users of EDB: who can have access within your authority?



One national access assigned by the Observatory



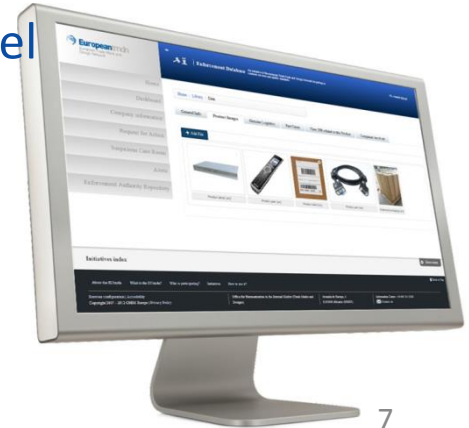
More user profiles can be created at national level



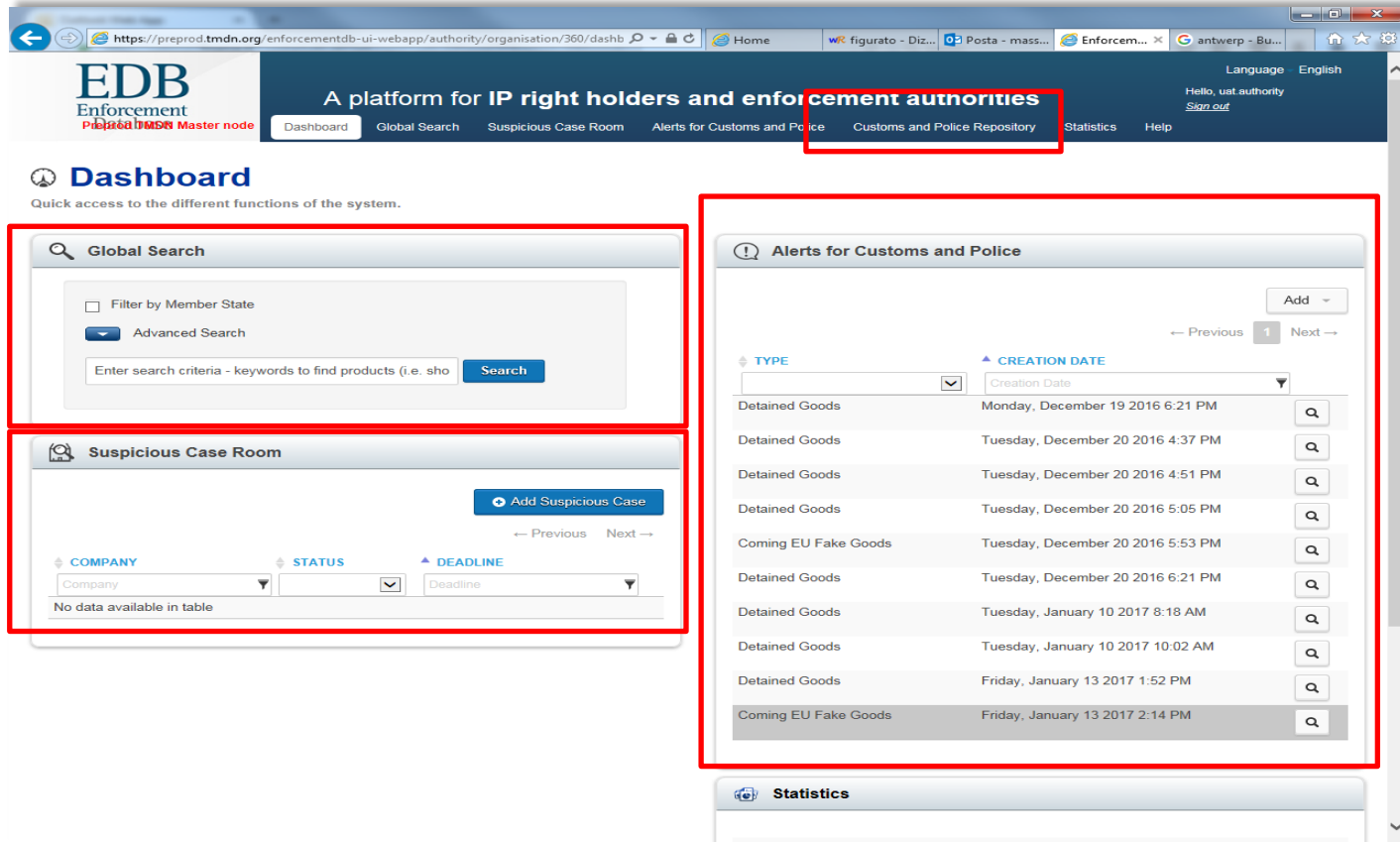
Who to contact to get access to EDB?

The EDB team:

observatory.edb@euipo.europa.eu



The landing page



The screenshot shows the EDB Enforcement dashboard. The header includes the EDB Enforcement logo, a navigation menu with items like Dashboard, Global Search, Suspicious Case Room, Alerts for Customs and Police, Customs and Police Repository, Statistics, and Help, and a user profile section. The main content area is divided into several sections:

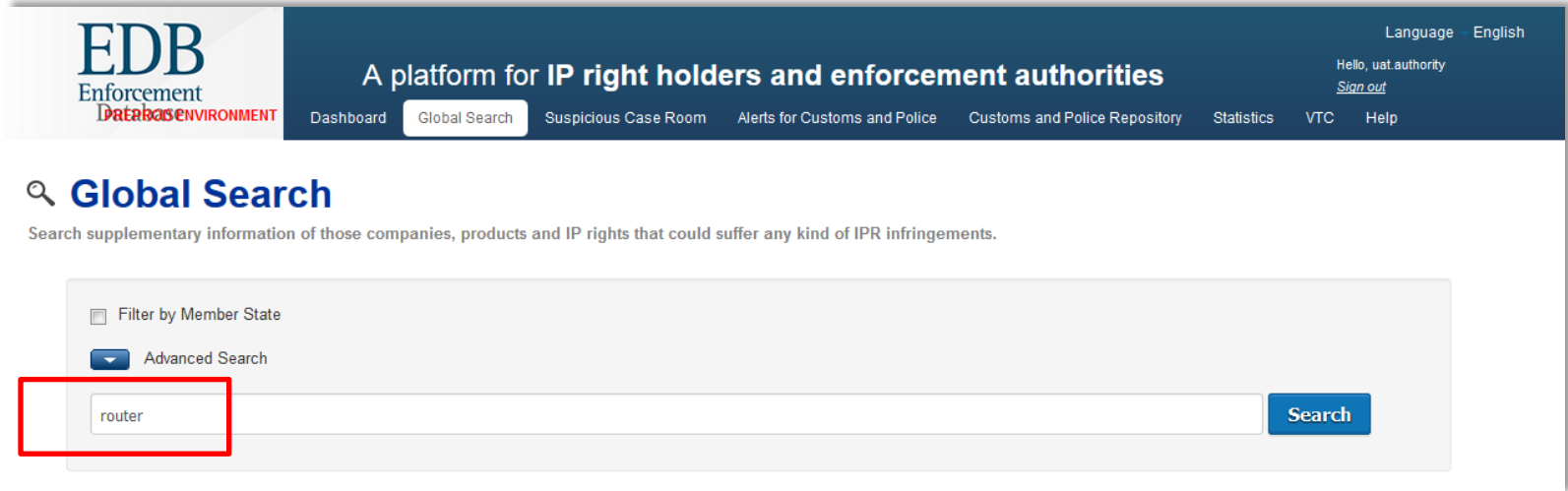
- Global Search:** A search interface with a filter for Member State, an advanced search dropdown, and a search input field with a search button.
- Suspicious Case Room:** A section for adding suspicious cases, featuring an 'Add Suspicious Case' button and a table with columns for COMPANY, STATUS, and DEADLINE. The table currently shows 'No data available in table'.
- Alerts for Customs and Police:** A table listing alerts with columns for TYPE and CREATION DATE. The table includes a table control and a search icon for each row.
- Statistics:** A section for viewing system statistics.

TYPE	CREATION DATE
Detained Goods	Monday, December 19 2016 6:21 PM
Detained Goods	Tuesday, December 20 2016 4:37 PM
Detained Goods	Tuesday, December 20 2016 4:51 PM
Detained Goods	Tuesday, December 20 2016 5:05 PM
Coming EU Fake Goods	Tuesday, December 20 2016 5:53 PM
Detained Goods	Tuesday, December 20 2016 6:21 PM
Detained Goods	Tuesday, January 10 2017 8:18 AM
Detained Goods	Tuesday, January 10 2017 10:02 AM
Detained Goods	Friday, January 13 2017 1:52 PM
Coming EU Fake Goods	Friday, January 13 2017 2:14 PM

Police, how to start?

2. THE SEARCH FUNCTIONALITY

The search functionality: the global search



The screenshot shows the EDB Enforcement Database interface. At the top left is the EDB logo with the text 'EDB Enforcement Database' and 'Database ENVIRONMENT' below it. To the right of the logo is a dark blue navigation bar with the text 'A platform for IP right holders and enforcement authorities'. On the far right of this bar are links for 'Language - English', 'Hello, uat.authority', and 'Sign out'. Below the navigation bar are several menu items: 'Dashboard', 'Global Search' (highlighted with a white background), 'Suspicious Case Room', 'Alerts for Customs and Police', 'Customs and Police Repository', 'Statistics', 'VTC', and 'Help'. Below the navigation bar is a search section titled 'Global Search' with a magnifying glass icon. Underneath the title is the text 'Search supplementary information of those companies, products and IP rights that could suffer any kind of IPR infringements.' Below this text is a search form with a checkbox for 'Filter by Member State', a dropdown menu for 'Advanced Search', and a search input field containing the text 'router'. A red rectangle highlights the search input field. To the right of the input field is a blue 'Search' button.

The search functionality: the global search



The screenshot displays the EDB Enforcement Database interface. At the top, the EUIPO logo is on the left, and the text 'ALL INFO FOR TRAINING PURPOSES ONLY' is on the right. Below the logo, the text 'EDB Enforcement Database' is visible, along with 'ENVIRONMENT' and 'A platform for IP right holders and enforcement authorities'. The navigation bar includes 'Dashboard', 'Global Search', 'Suspicious Case Room', 'Alerts for Customs and Police', 'Customs and Police Repository', 'Statistics', 'VTC', and 'Help'. The user is logged in as 'uat.authority' and can 'Sign out'. The language is set to 'English'. The search results are categorized by IP type: Products (2), Companies (0), Trade Marks (167), Designs (147), Geographical Indications (0), Patents (0), Copyrights (0), Plant Variety (0), Other IPRs (0), and AFAs (0). The search results table has columns for 'MAIN IMAGE', 'COMPANY / OWNER', 'PRODUCT NAME', and 'PRODUCT SPECIFICATION (KEYWORDS)'. The first result is for 'wifi_online_router' by 'UAT_Company' with the specification 'Horní frézky (stroje)'. The second result is for 'wifi_only_router' by 'UAT_Company' with the specification 'Rutere de rețea'. The interface shows 'Showing 1 to 2 of 2 entries' and 'Showing 25 entries'.

Language English
Hello, uat.authority
[Sign out](#)

Dashboard Global Search Suspicious Case Room Alerts for Customs and Police Customs and Police Repository Statistics VTC Help

Products (2) Companies (0) Trade Marks (167) Designs (147) Geographical Indications (0) Patents (0) Copyrights (0) Plant Variety (0)
Other IPRs (0) AFAs (0)

Search in the results:

← Previous 1 Next →

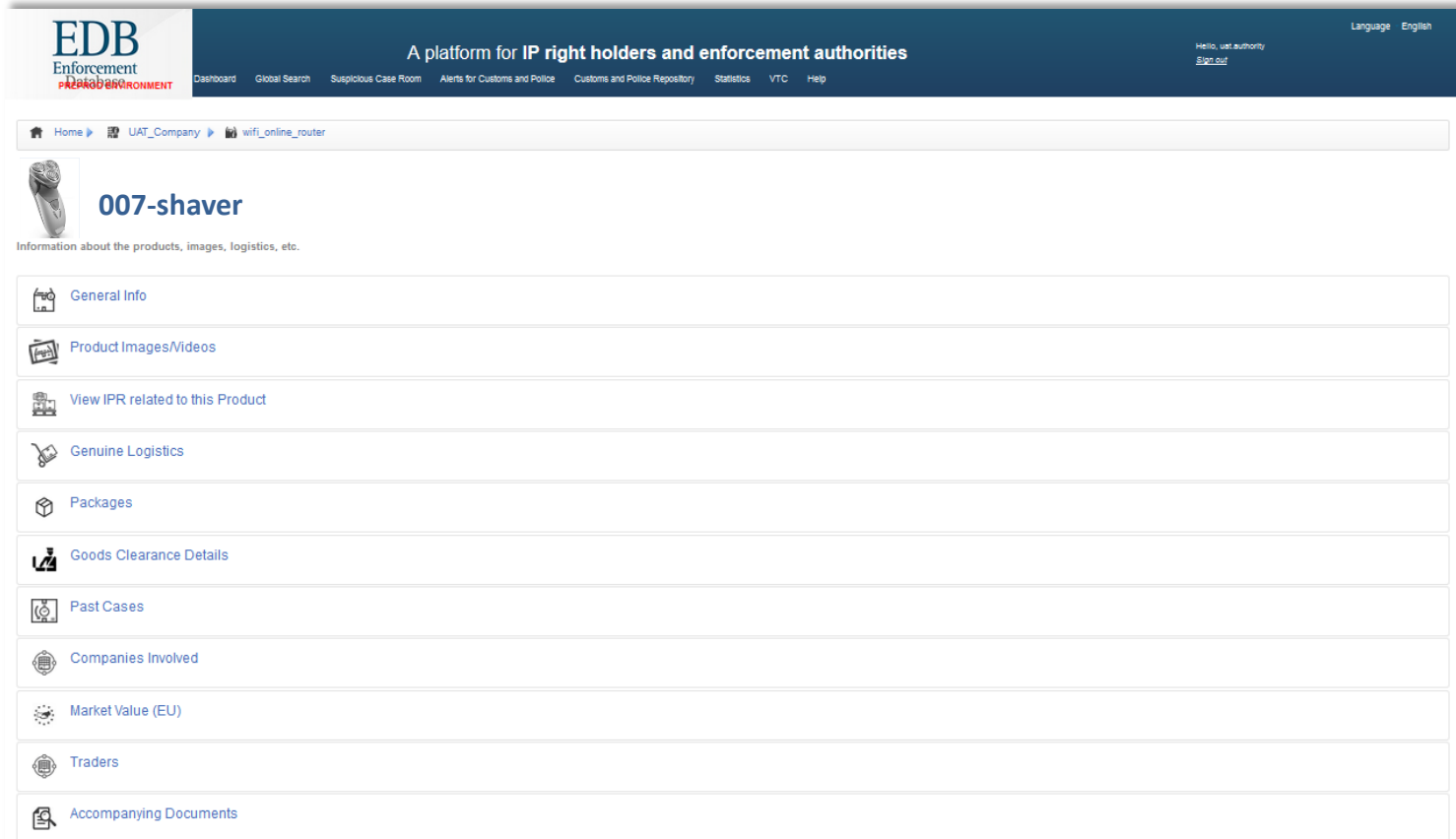
MAIN IMAGE	COMPANY / OWNER	PRODUCT NAME	PRODUCT SPECIFICATION (KEYWORDS)
	UAT_Company	wifi_online_router	Horní frézky (stroje)
	UAT_Company	wifi_only_router	Rutere de rețea

Showing 1 to 2 of 2 entries

Showing 25 entries


← Previous 1 Next →


The search functionality: looking for a product



The screenshot displays the EDB Enforcement platform interface. At the top, the logo for EDB Enforcement (EUROPEAN UNION INTELLECTUAL PROPERTY OFFICE) is on the left, and the text "A platform for IP right holders and enforcement authorities" is centered. On the right, there is a user greeting "Hello, user authority" and a "Sign out" link. Below the header, a navigation menu includes "Dashboard", "Global Search", "Suspicious Case Room", "Alerts for Customs and Police", "Customs and Police Repository", "Statistics", "VTC", and "Help". The main content area shows a breadcrumb trail: "Home > UAT_Company > wifi_online_router". A product card for "007-shaver" is displayed, featuring an image of a silver shaver and the text "Information about the products, images, logistics, etc.". Below the product card is a vertical list of menu items, each with an icon and a label: "General Info", "Product Images/Videos", "View IPR related to this Product", "Genuine Logistics", "Packages", "Goods Clearance Details", "Past Cases", "Companies Involved", "Market Value (EU)", "Traders", and "Accompanying Documents".

The search functionality: looking for a product

 **General Info**

Identifier	<input type="text" value="shaver007"/>	<input type="button" value="Q"/> <input type="text" value="Dec 7, 2015"/> <input type="button" value="✎"/> <input type="text" value="Jun 1, 2016"/>
Category	<input type="text" value="Category"/>	Always Include <input type="text" value="Letter of guarantee"/>
Product Specification	<input type="text" value="shaver"/>	CN Tariff <input type="text" value="[01012100] Pure-bred breeding animals"/>
Upload main product image		Declared value on the border <input type="text" value="Declared value on the border (euros)"/>
Barcode	Search in the results: <input type="text"/>	Average Market Value <input type="text" value="0"/>
	▲ BARCODE	Minimum quantity <input type="text" value="Minimum required quantity for action"/>
	No data available in table	
Showing 0 to 0 of 0 entries	Showing <input type="text" value="10"/> <input type="button" value="v"/>	← Previous Next →

The search functionality: looking for a product



Product Images/Videos



Label on industrial packaging home appliances and consumer electronic label on shipment boxes



Product label others China Export mark - misuse of CE



Product detail home appliances and consumer electronic FAKE Taiwan and Hong Kong colour black 300 mm 300 g



Colour home appliances and consumer electronic yellow



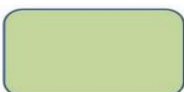
Industrial packaging others shipment packaging



Product detail home appliances and consumer electronic FAKE Taiwan and Hong Kong - colour white 300 mm 300 g



Product label others CE mark on product



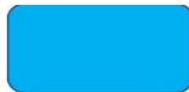
Colour home appliances and consumer electronic green



Product label home appliances and consumer electronic labels on unit - colours



Industrial packaging others shipment packaging - europallets



Colour home appliances and consumer electronic light blue



Hologram home appliances and consumer electronic hologram on unit



Colour home appliances and consumer electronic red



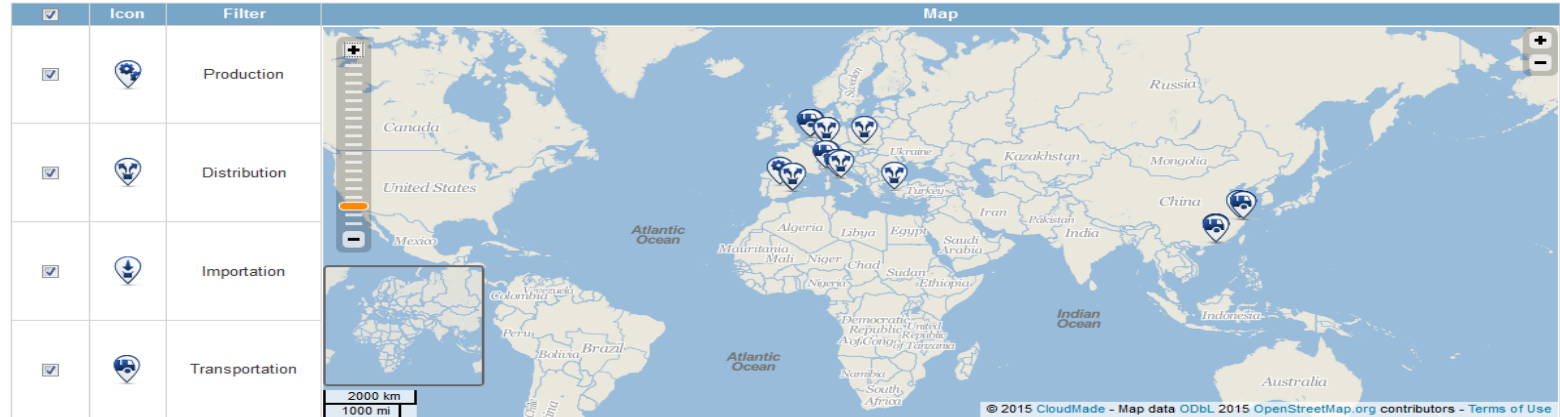
Hologram home appliances and consumer electronic hologram on packaging



The search functionality: looking for a product



Genuine Logistics



Production | Distribution | Importation | Transportation

Search in the results:

← Previous **1** Next →

◇ COUNTRY	◇ CITY	◇ ADDRESS	◇ ACTIVITY	
China	Shenzhen		manufacturing the entire product	<input type="button" value="Q"/>
Spain			packaging	<input type="button" value="Q"/>
China	Shenzhen		assembly	<input type="button" value="Q"/>
China	Hangzhou		manufacturing parts product	<input type="button" value="Q"/>

The search functionality: the search on IPR



EDB contains **official information** on:

- **EU/international/national TRADE MARK**
- **EU/national registered DESIGN**

Geographical indications and all other IPRs (patents, plant varieties, etc.) are also provided.

The search functionality: the search on IPR

Global Search
Search supplementary information of those companies, products and IP rights that could suffer any kind of IPR infringements.

Filter by Member State

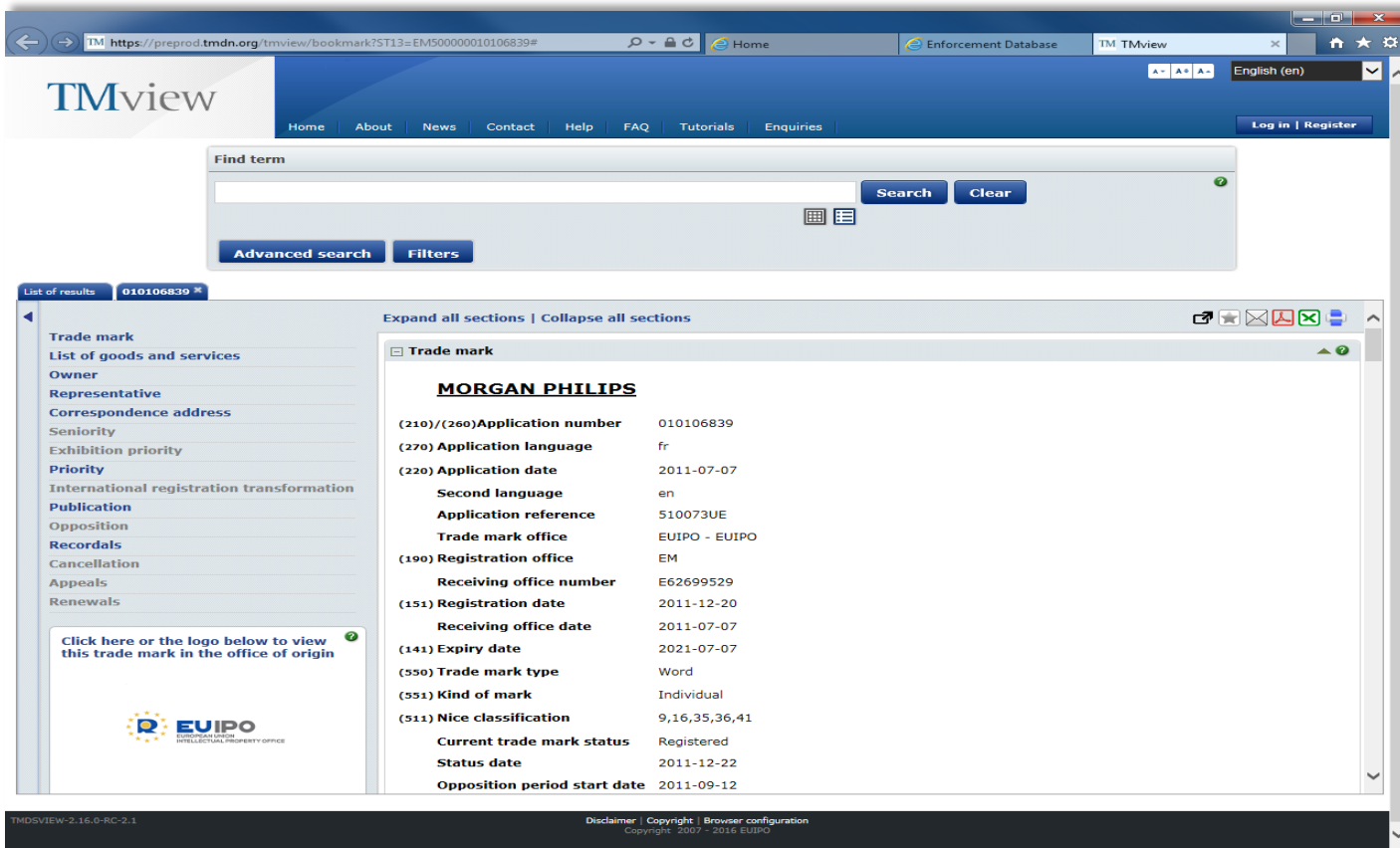
Products (0) Companies (0) **Trade Marks (400)** Designs (205) Geographical Indications (0) Patents (0) Copyrights (0) Plant Variety (0)
Other IPRs (0) AFAs (0)

Search in the results:

← Previous 1 2 3 4 5 Next →

COMPANY / OWNER	APPLICANT	TM NAME	TM REFERENCE	OFFICE	GRAPHIC
	Daniel Philips	CHATEAU CHATEAU	77558014	US	
	Daniel Philips	LUCHADOR	77558075	US	
	Daniel Philips	GREEN-LION	77558089	US	
	Daniel Philips	THE GRAIL OF LISA	77558120	US	
	Daniel Philips	F.U.	77559376	US	
PHILIPS FRANCE		MAZDA	1902-80369	SE	
Philip Philips		TRUCK OF EMERU	1516799	BY	

The search functionality: the search on IPR



The screenshot shows the EUIPO TMView search results page for application number 010106839. The browser address bar shows the URL: <https://preprod.tmdn.org/tmview/bookmark?ST13=EM500000010106839#>. The page title is "TMview" and the language is set to "English (en)".

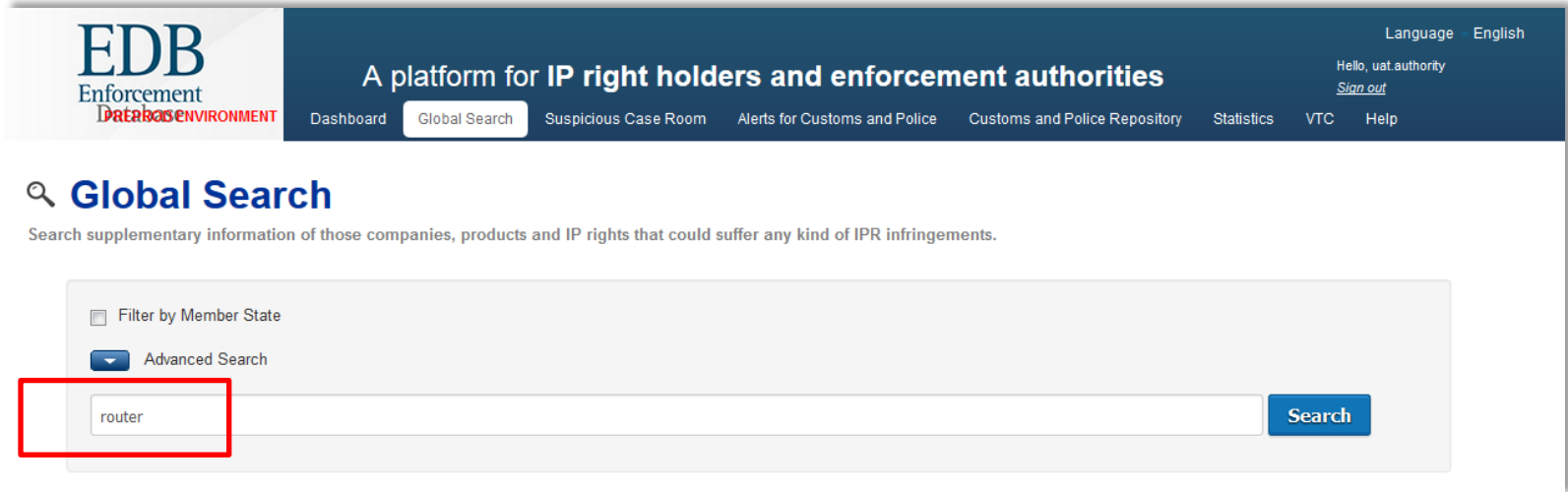
The search results are displayed in a table format under the heading "Trade mark". The table contains the following information:

Trade mark	
MORGAN PHILIPS	
(210)/(260) Application number	010106839
(270) Application language	fr
(220) Application date	2011-07-07
Second language	en
Application reference	510073UE
Trade mark office	EUIPO - EUIPO
(190) Registration office	EM
Receiving office number	E62699529
(151) Registration date	2011-12-20
Receiving office date	2011-07-07
(141) Expiry date	2021-07-07
(530) Trade mark type	Word
(551) Kind of mark	Individual
(511) Nice classification	9,16,35,36,41
Current trade mark status	Registered
Status date	2011-12-22
Opposition period start date	2011-09-12

On the left side of the page, there is a navigation menu with the following items: Trade mark, List of goods and services, Owner, Representative, Correspondence address, Seniority, Exhibition priority, Priority, International registration transformation, Publication, Opposition, Records, Cancellation, Appeals, and Renewals. Below the menu, there is a link: "Click here or the logo below to view this trade mark in the office of origin" with the EUIPO logo.

The footer of the page contains the text: "TMDVIEW-2.16.0-RC-2.1 Disclaimer | Copyright | Browser configuration Copyright: 2007 - 2016 EUIPO".

The search functionality: making contact with the IPR Holder



The screenshot shows the EDB Enforcement Database interface. The top navigation bar includes the EDB logo, the tagline "A platform for IP right holders and enforcement authorities", and user options like "Language: English", "Hello, uat.authority", and "Sign out". The main menu contains "Dashboard", "Global Search" (highlighted), "Suspicious Case Room", "Alerts for Customs and Police", "Customs and Police Repository", "Statistics", "VTC", and "Help".

Global Search

Search supplementary information of those companies, products and IP rights that could suffer any kind of IPR infringements.

Filter by Member State

The search functionality: making contact with the IPR Holder

EDB
Enforcement
Database

Database ENVIRONMENT

A platform for IP right holders and enforcement authorities

Language English

Hello, uat.authority

[Sign out](#)

[Dashboard](#)

[Global Search](#)

[Suspicious Case Room](#)

[Alerts for Customs and Police](#)

[Customs and Police Repository](#)

[Statistics](#)

[VTC](#)

[Help](#)

[Products \(2\)](#)

[Companies \(0\)](#)

[Trade Marks \(167\)](#)

[Designs \(147\)](#)

[Geographical Indications \(0\)](#)

[Patents \(0\)](#)

[Copyrights \(0\)](#)



[Plant Variety \(0\)](#)

[Other IPRs \(0\)](#)

[AFAs \(0\)](#)

Search in the results:

← Previous **1** Next →

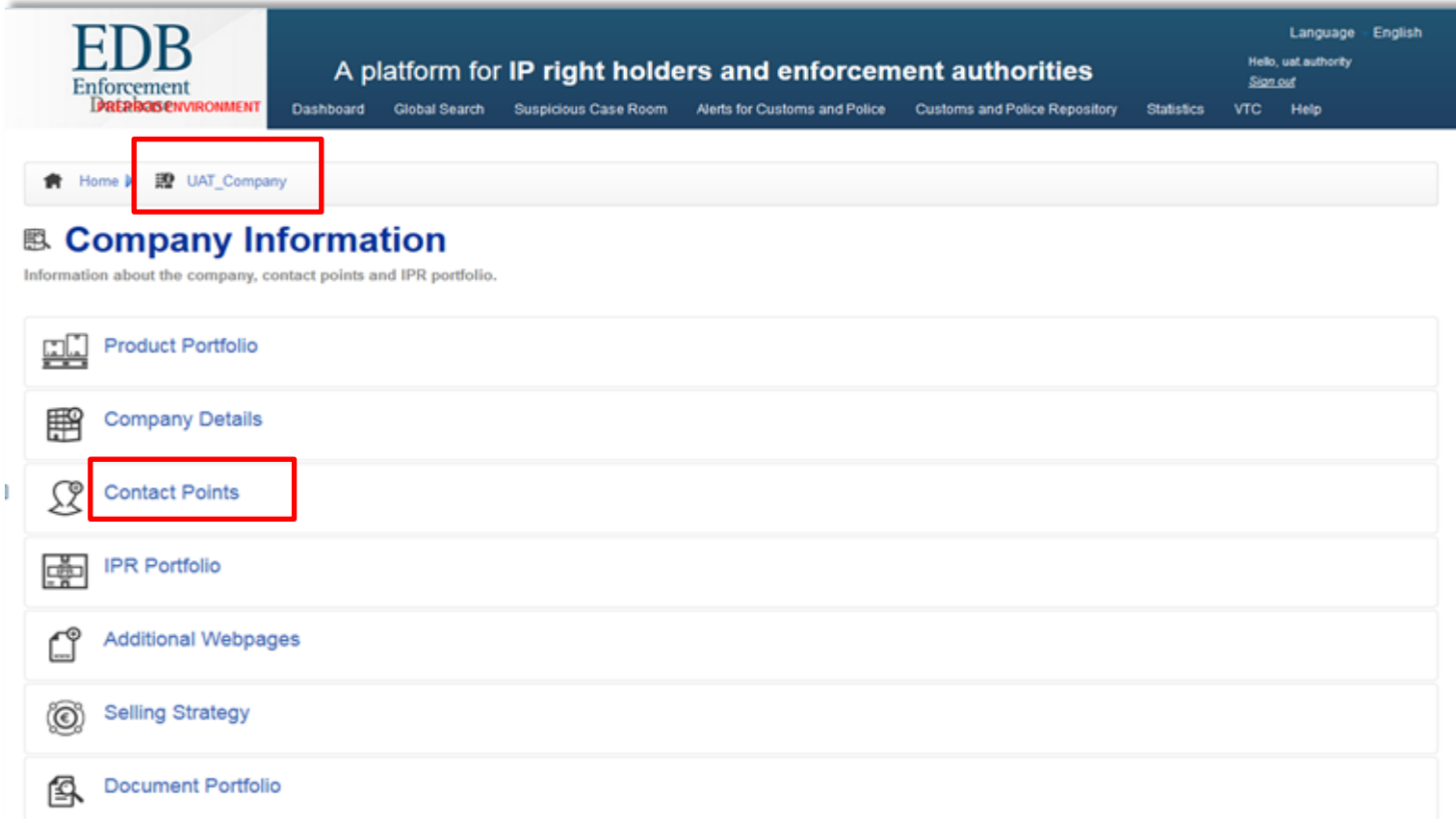
MAIN IMAGE	COMPANY / OWNER	PRODUCT NAME	PRODUCT SPECIFICATION (KEYWORDS)
	UAT_Company	wifi_online_router	Horní fréžky (stroje)
	UAT_Company	wifi_only_router	Rutere de rețea

Showing 1 to 2 of 2 entries

Showing entries

← Previous **1** Next →

The search functionality: making contact with the IPR Holder



The screenshot displays the EDB Enforcement Database Environment interface. At the top left is the EDB logo with the text 'Enforcement Database ENVIRONMENT'. The main header is a dark blue bar with the text 'A platform for IP right holders and enforcement authorities'. On the right side of the header, there are links for 'Language English', 'Hello, uat authority', and 'Sign out'. Below the header is a navigation menu with items: 'Dashboard', 'Global Search', 'Suspicious Case Room', 'Alerts for Customs and Police', 'Customs and Police Repository', 'Statistics', 'VTC', and 'Help'. A search bar contains the text 'UAT_Company', which is highlighted with a red box. Below the search bar is the 'Company Information' section, which includes a sub-header 'Information about the company, contact points and IPR portfolio.' and a list of menu items: 'Product Portfolio', 'Company Details', 'Contact Points' (highlighted with a red box), 'IPR Portfolio', 'Additional Webpages', 'Selling Strategy', and 'Document Portfolio'.

The search functionality: making contact with the IPR Holder

Home ▶ UAT_Company

View an existing Enforcement Contact

Name	Both	Additional Phone	Additional phone details
Main Phone	9874561232	Company	Company
Email	Guillermo.MATEO@euipo.europa.eu	Fax	Fax number
Question Type	Technical/Legal	Address	address
Type of product covered	Search for product	City or Town	city
Languages	Spanish	Country	Spain
	Select Languages		

Search in the results:

▲ TYPE OF CONTACT

Secondary in the company

◆ COUNTRIES COVERED

Germany,Austria,Spain

Showing 1 to 1 of 1 entries

Showing

25

entries

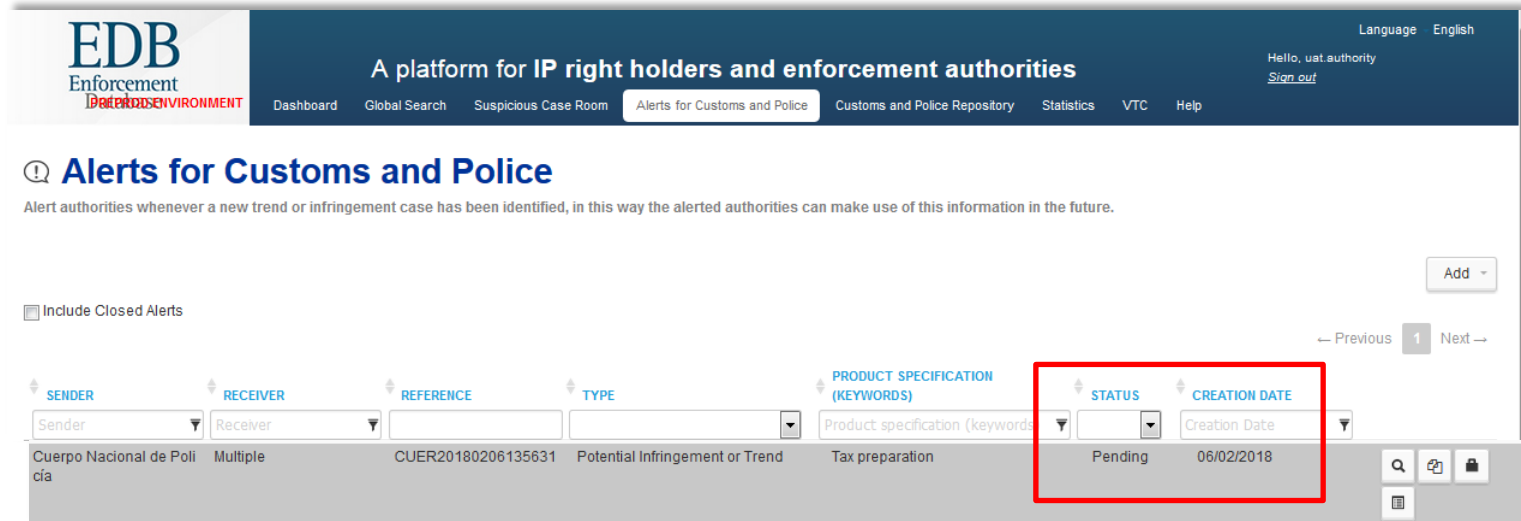
← Previous 1 Next →

Police, how to start?

3. ALERTS

Alerts

- Potential infringement or trend
- Online infringement



EDB
Enforcement
INTELLECTUAL PROPERTY ENVIRONMENT

A platform for IP right holders and enforcement authorities

Language English
Hello, uat.authority
[Sign out](#)

Dashboard Global Search Suspicious Case Room Alerts for Customs and Police Customs and Police Repository Statistics VTC Help

Alerts for Customs and Police

Alert authorities whenever a new trend or infringement case has been identified, in this way the alerted authorities can make use of this information in the future.

Include Closed Alerts

← Previous 1 Next →

SENDER	RECEIVER	REFERENCE	TYPE	PRODUCT SPECIFICATION (KEYWORDS)	STATUS	CREATION DATE
Cuerpo Nacional de Policía	Multiple	CUER20180206135631	Potential Infringement or Trend	Tax preparation	Pending	06/02/2018

Alerts



A platform for IP right holders and enforcement authorities

Language English

Hello, uat: authority
[Sign out](#)

[Dashboard](#) [Global Search](#) [Suspicious Case Room](#) [Alerts for Customs and Police](#) [Customs and Police Repository](#) [Statistics](#) [VTC](#) [Help](#)

View Potential or Trend Alert

Creation Date	<input type="text" value="06/02/2018"/>	Last updated date	<input type="text" value="06/02/2018"/>
Reference	<input type="text" value="CUER20180206135631"/>	Sender	<input type="text" value="Cuerpo Nacional de Policía"/>
Exported	<input type="text" value="No"/>		
Contact name	<input type="text" value="Contact name"/>	Contact position	<input type="text" value="Contact position"/>
Contact email	<input type="text" value="Contact email"/>	Contact phone	<input type="text" value="Contact phone"/>
Company	<input type="text" value="UAT_Company"/>		
Related AFA Id	<input type="text" value="--Please Select--"/>		
Infringing goods (Product specification)	<input type="text" value="Tax preparation"/>		

Receivers of the alert

IPRs infringed

Flight / Shipment

Consignor & Consignee Details

Attached Images

Documents Attached

Download

Close

Alerts



A platform for IP right holders and enforcement authorities

Language English

Hello, uat authority
[Sign out](#)

[Dashboard](#) [Global Search](#) [Suspicious Case Room](#) [Alerts for Customs and Police](#) [Customs and Police Repository](#) [Statistics](#) [VTC](#) [Help](#)

View Potential or Trend Alert

[Receivers of the alert](#)

← Previous **1** Next →

NAME	TYPE	COUNTRY	ACTIVITY
<input type="text" value="Name"/>	<input type="text"/>	<input type="text" value="Country"/>	<input type="text"/>
Cuerpo Nacional de Policía	Internal Market	Spain	Police
Polish Customs	Border	Poland	Customs
France Customs	Border	France	Customs
Spanish Customs	Border	Spain	Customs

Showing 1 to 4 of 4 entries

Showing

entries

← Previous **1** Next →

Additional notification
emails (CC)

Alerts



A platform for IP right holders and enforcement authorities

Language English

Hello, uat authority
[Sign out](#)

[Dashboard](#) [Global Search](#) [Suspicious Case Room](#) [Alerts for Customs and Police](#) [Customs and Police Repository](#) [Statistics](#) [VTC](#) [Help](#)

View Potential or Trend Alert

IPRs infringed

← Previous Next →

NAME	REFERENCE	TYPE	STATUS	OFFICE	GRAPHIC
Name	Reference			Office	

No data available in table

Showing 0 to 0 of 0 entries

Showing

25

entries

← Previous Next →

IPRs

Flight / Shipment

Consignor & Consignee Details

Attached Images

Documents Attached

Download

Close

Alerts



A platform for IP right holders and enforcement authorities

Language English

Hello, uat: authority
[Sign out](#)

[Dashboard](#) [Global Search](#) [Suspicious Case Room](#) [Alerts for Customs and Police](#) [Customs and Police Repository](#) [Statistics](#) [VTC](#) [Help](#)

View Potential or Trend Alert

Flight / Shipment

Port or Border Crossing

Quantity

Routing Information / Country of

Consignment

Estimated Time

Origin

Estimated Time

Transit / Transhipment

Estimated Time

Destination

Estimated Time

[Flight / Shipment](#)

[Consignor & Consignee Details](#)

[Attached Images](#)

[Documents Attached](#)

[Download](#)

[Close](#)

Alerts



A platform for IP right holders and enforcement authorities

Language English

Hello, uat: authority
[Sign out](#)

[Dashboard](#) [Global Search](#) [Suspicious Case Room](#) **[Alerts for Customs and Police](#)** [Customs and Police Repository](#) [Statistics](#) [VTC](#) [Help](#)

View Potential or Trend Alert

Creation Date	<input type="text" value="06/02/2018"/>	Last updated date	<input type="text" value="06/02/2018"/>
Reference	<input type="text" value="CUER20180206135631"/>	Sender	<input type="text" value="Cuerpo Nacional de Policía"/>
Exported	<input type="text" value="No"/>		
Contact name	<input type="text" value="Contact name"/>	Contact position	<input type="text" value="Contact position"/>
Contact email	<input type="text" value="Contact email"/>	Contact phone	<input type="text" value="Contact phone"/>
Company	<input type="text" value="UAT_Company"/>		
Related AFA Id	<input type="text" value="--Please Select--"/>		
Infringing goods (Product specification)	<input type="text" value="Tax preparation"/>		

Receivers of the alert

IPRs infringed

Flight / Shipment

Consignor & Consignee Details

Attached Images

Documents Attached



[Download](#) [Close](#)

Alerts

- An alert document can be generated for internal, administrative or judiciary purposes

EUIPO
EUROPEAN UNION
INTELLECTUAL PROPERTY OFFICE

EDB
Enforcement
Database

Cuerpo Nacional de Policía
Reference CUER20180206135631

Alerts for Customs and Police

Reference	CUER20180206135631		
Creation Date	06/02/2018		
Sender	Cuerpo Nacional de Policía	Last updated date	06/02/2018
Contact name			
Contact position			
Contact email			
Company	UAT Company	Contact phone	
Infringing goods (Product specification)	Tax preparation		
Related AFA Id			

Receivers of the alert			
Name	Type	Country	Activity
Cuerpo Nacional de Policía	Internal Market	Spain	Police
Polish Customs	Border	Poland	Customs
France Customs	Border	France	Customs
Spanish Customs	Border	Spain	Customs

IPRs Infringed			
Name	Reference	Type	Status
			Office

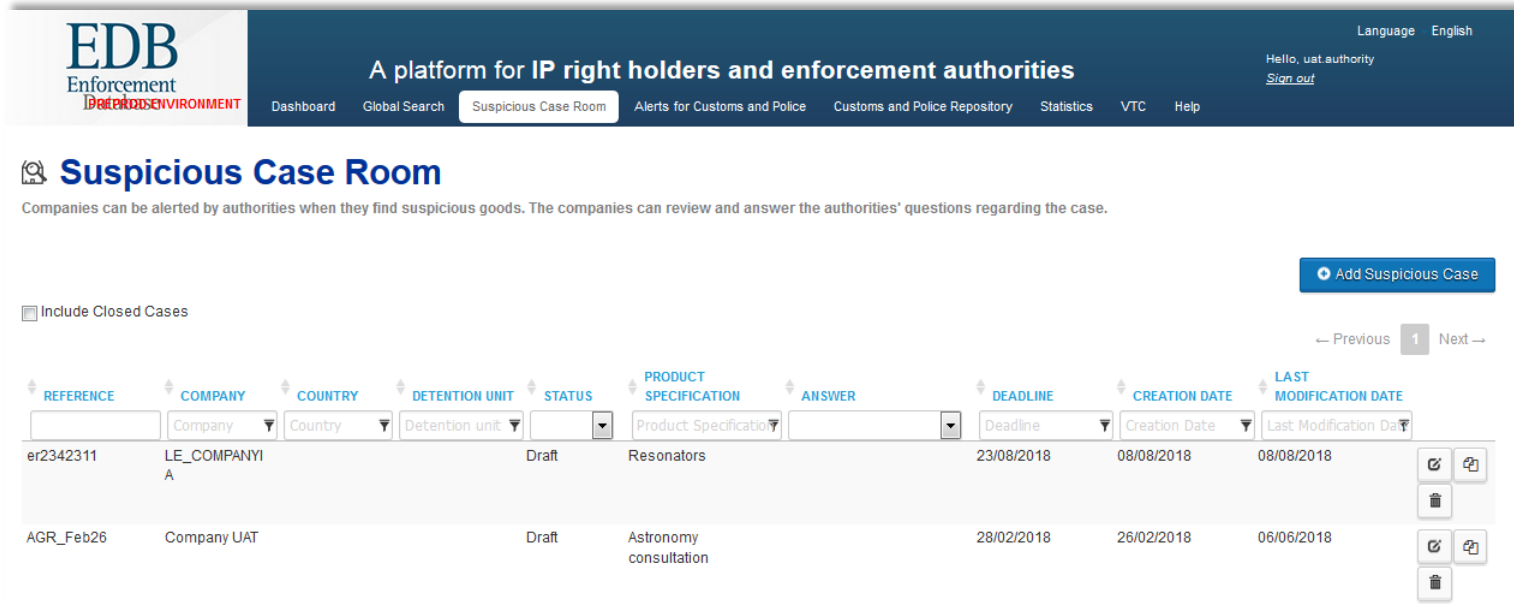
Profiling Intelligence	
Flight / Shipment	Quantity
Port or Border	

Police, how to start?

4. SUSPICIOUS CASES

Suspicious cases

- Structured form to inform immediately IPR holders




The screenshot shows the 'Suspicious Case Room' interface. At the top, there is a navigation bar with the EDB Enforcement logo and the text 'A platform for IP right holders and enforcement authorities'. The navigation menu includes: Dashboard, Global Search, Suspicious Case Room (selected), Alerts for Customs and Police, Customs and Police Repository, Statistics, VTC, and Help. On the right, there is a language selector set to 'English' and a user profile for 'uat authority' with a 'Sign out' link.

The main content area is titled 'Suspicious Case Room' and includes a brief description: 'Companies can be alerted by authorities when they find suspicious goods. The companies can review and answer the authorities' questions regarding the case.' There is a blue button labeled 'Add Suspicious Case' and a checkbox for 'Include Closed Cases'.

Below the description is a table of cases. The table has columns for: REFERENCE, COMPANY, COUNTRY, DETENTION UNIT, STATUS, PRODUCT SPECIFICATION, ANSWER, DEADLINE, CREATION DATE, and LAST MODIFICATION DATE. The first row shows a case with reference 'er2342311', company 'LE_COMPANY1 A', status 'Draft', product 'Resonators', deadline '23/08/2018', creation date '08/08/2018', and last modification date '08/08/2018'. The second row shows a case with reference 'AGR_Feb26', company 'Company UAT', status 'Draft', product 'Astronomy consultation', deadline '28/02/2018', creation date '26/02/2018', and last modification date '06/06/2018'. Each row has action icons for edit, delete, and share.

REFERENCE	COMPANY	COUNTRY	DETENTION UNIT	STATUS	PRODUCT SPECIFICATION	ANSWER	DEADLINE	CREATION DATE	LAST MODIFICATION DATE
er2342311	LE_COMPANY1 A			Draft	Resonators		23/08/2018	08/08/2018	08/08/2018
AGR_Feb26	Company UAT			Draft	Astronomy consultation		28/02/2018	26/02/2018	06/06/2018

Suspicious cases




A platform for IP right holders and enforcement authorities

Language English
Hello, uat.authority
[Sign out](#)

Dashboard Global Search **Suspicious Case Room** Alerts for Customs and Police Customs and Police Repository Statistics VTC Help

Add Suspicious Case

Status	<input type="text" value="Draft"/>	Creation Date	<input type="text" value="28/08/2018"/>
Case Reference *	<input type="text"/>	Last updated date	<input type="text" value="28/08/2018"/>
Issuer *	<input type="text"/>		
Answer Deadline *	<input type="text"/> 		

Sender / Receiver *

Company Contact *

Suspected Goods *

Attached Images


Documents Attached

Detention Information

Contact Information

Mandatory Fields *

Suspicious cases



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Language English
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Dashboard Global Search **Suspicious Case Room** Alerts for Customs and Police Customs and Police Repository Statistics VTC Help

Add Suspicious Case

Status Creation Date

Case Reference * Last updated date

Issuer *

Answer Deadline * 

Sender / Receiver *

Sender / Receiver *

Sender Country

Company * Alert link

Contact Information

Mandatory Fields *

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Add Suspicious Case

Suspected Goods *

Products detained

Sale Per Unit (€)

(Product specification) *

Units of Measure

Actual or estimated

quantity *

Perishable goods Yes No

Attached images

Documents Attached

Detention Information

Contact Information

Mandatory Fields *

Save Send Cancel

Suspicious cases



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Add Suspicious Case

Attached Images

+ Add File



Please select a File and a Type

+ Select File

Select File Type+

Select File Category+

Image Type+

Start Upload

Description

Volume: ml Size: mm Weight: g

Fake



Fake



Fake



Fake



Product detail
home appliances and
consumer electronic
electric shaver



Other
others



Industrial packaging
others

Suspicious cases

EDB
Enforcement
Patent Environment

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Dashboard Global Search **Suspicious Case Room** Alerts for Customs and Police Customs and Police Repository Statistics VTC Help

Add Suspicious Case

Detention Information

Detention country

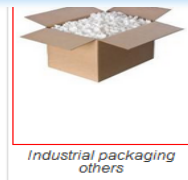
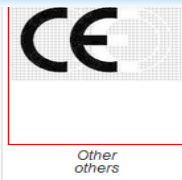
Detention city

Detention Place

Origin

Place Description

Description




Suspicious cases

- ❑ The contacted company can be ready for a reply, or it may need further information before making a decision

COMPANY	COUNTRY	DETENTION UNIT	STATUS	PRODUCT SPECIFICATION	ANSWER	DEADLINE	CREATION DATE	LAST MODIFICATION DATE
LE_COMPANY1 A			Draft	Resonators		018	08/08/2018	29/08/2018
Company UAT			Draft	Astronomy consultation		018	26/02/2018	06/06/2018
Company UAT	ES		Pending Ans wer	Razors		018	29/08/2018	29/08/2018

- Pending
- Goods seem to be genuine
- Infringing goods
- More information requested
- Need to check the goods physically
- See comments

Suspicious cases



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



Dashboard Global Search **Suspicious Case Room** Alerts for Customs and Police Customs and Police Repository Statistics VTC Help

Send Suspicious Case

Status	Pending Answer	Creation Date	29/08/2018
Case Reference *	12345678	Last updated date	29/08/2018
Issuer *	massimo antonelli		
Answer Deadline *	15/09/2018		

- Sender / Receiver
- Company Contact
- Suspected Goods
- Attached Images
- Documents Attached
- Detention Information
- Contact Information
- Provide Information

Mandatory Fields *



Suspicious cases

- A suspicious case document can be generated for internal, administrative or judiciary purposes



Guardia Civil
Reference 12345678

Suspicious Case from Police

Case Reference	12345678	Status	Pending Answer
Issue	massimo antonelli	Creation Date	29/08/2018
Last updated date	29/08/2018	Answer Deadline	15/09/2018
Sender/Receiver			
Sender	Loca Academia de Policia 2		
Country	Spain		
Company	Company UAT		
Alert link			

Company Contact			
Name	Type	Phone	Email
Vicente	Secondary in the company, Secondary in a country	6565656	vicente.BOX@ext.euipo.europa.eu
			Countries Covered
			ES, MT, GR, IT, AT, CY, CZ, PL, RO, NL, DE, BE, FI, PT, BG, DK, LT, LU, HR, LV, FR, HU, SE, SI, SK, GB, IE, EE

Suspected Goods			
Products detained (Product specification)	Razors		
Sale Per Unit (€)			
Units of Measure	120.0	Actual or estimated quantity	100
		Perishable goods	No

Attached Images	
 Product detail home appliances and consumer electronic electric shaver	 Other others
 Industrial packaging others	

Attachments to be found under the Suspicious Case in EDB

Documents Attached	
Detention Information	
Detention Place	
Detention country	Secondary market Spain
Suspicious Case from Police	
Detention city	
	Madrid

Page 1 of 2
Printed 29/08/2018

Police, how to start?

- Send us your **success stories!**
- For any questions or information, contact the EDB team:
observatory.edb@euipo.europa.eu

Questions?



www.euipo.europa.eu



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Thank you