

# **EUIPO Digital Transformation**

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#### Agenda





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TOWARD A SECOND DIGITAL WAVE

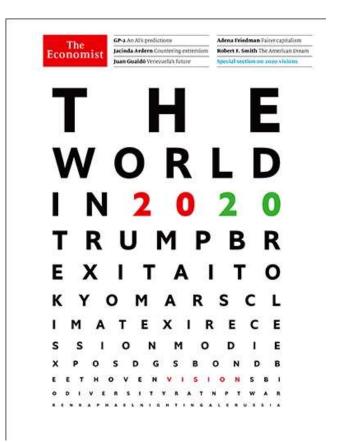
THE STRATEGIC NATURE OF DIGITAL TRANSFORMATION

THE MANAGEMENT OF DIGITAL TRANSFORMATION

FORECASTING FUTURE

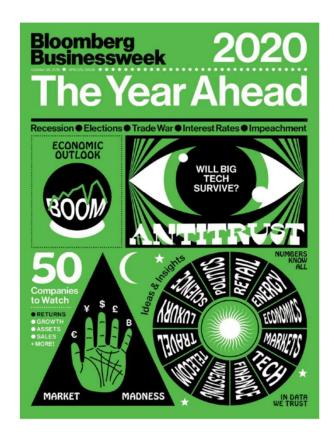


#### Our competitive environment





#### Our competitive environment







#### Winners & Losers



% change in share price relative to FTSE All-Share, 2 Jan to 23 March



#### Winners...

#### Top 10 S&P 500 stocks in first half of 2020

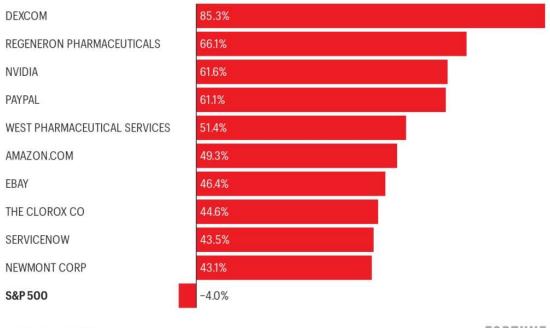


CHART: JEN WIECZNER FORTUNE

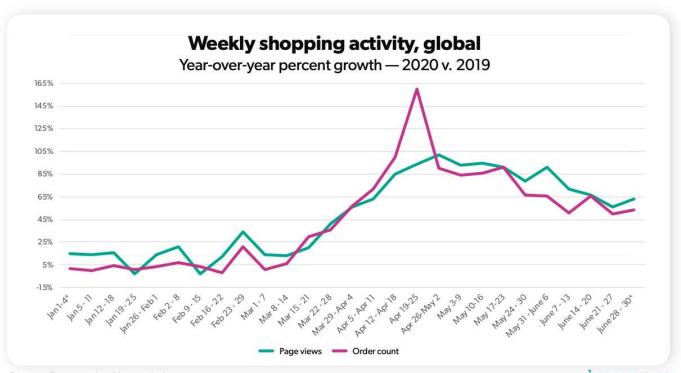


#### Markets Are So Smart... Or Maybe Not





#### Digital winners...To stay







#### Digital winners...To stay





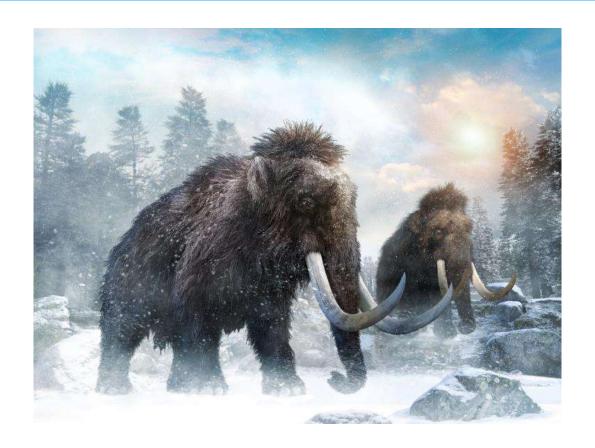


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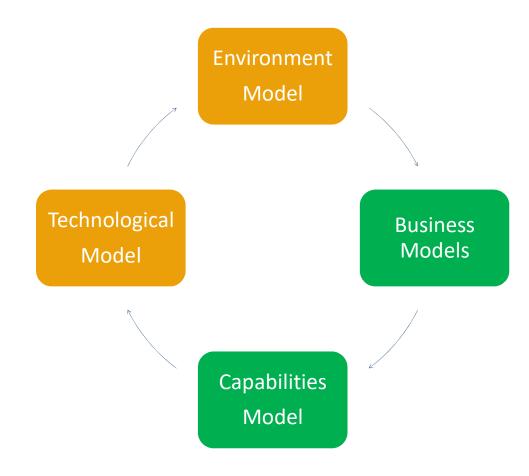


# Our first challenge...



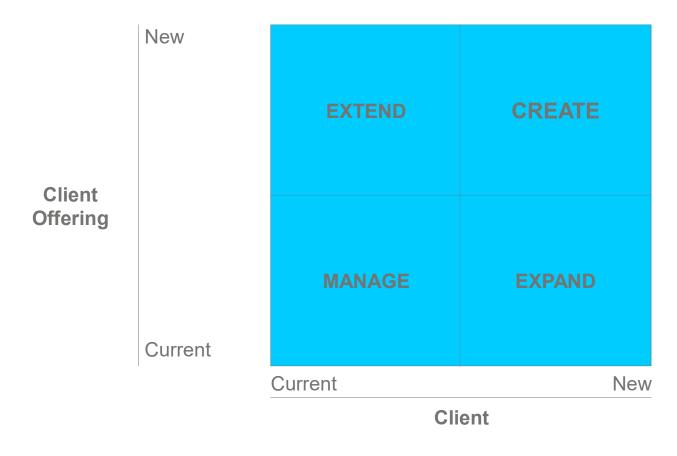


# A recipe for survival



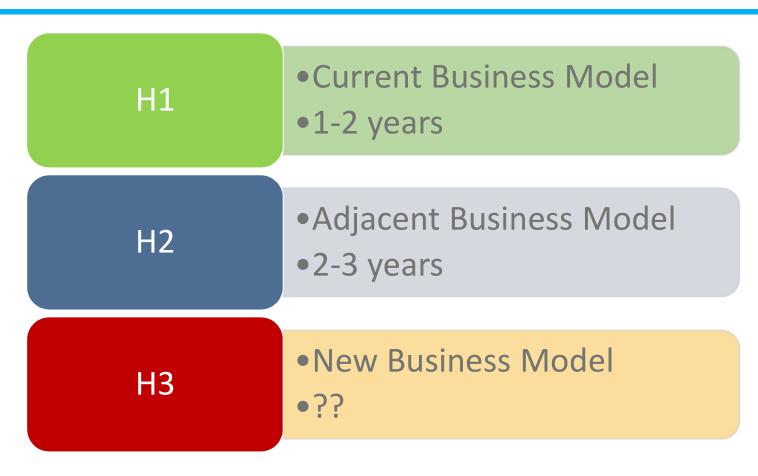


### **Basic Responses**





#### The three-horizons response





# A Translation into Techno-Inno-Language

Strategic Horizon	Innovation Focused	Technology Focused
H1	Incremental Innovation	Digitalization
H2	Incremental Innovation	Digital Transformation
НЗ	Disruptive Innovation	Digital Disruption



#### Digitalization: A definition

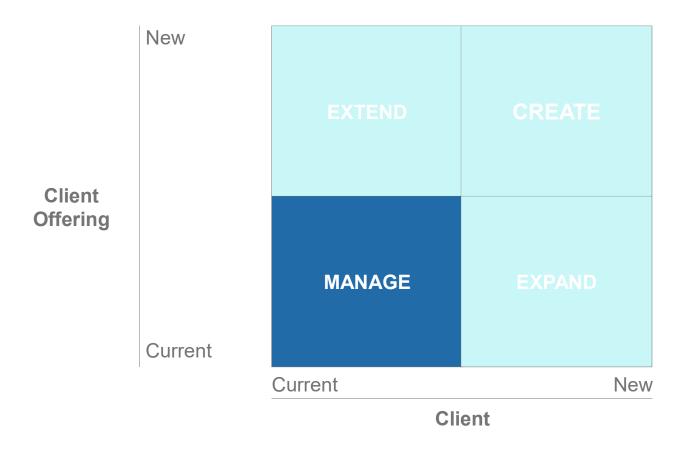
#### **Digitalization**

Digital transformation is an organizational process that takes advantage of digital technologies to improve an existing business model without altering its nature





#### The Realm of Digitalization



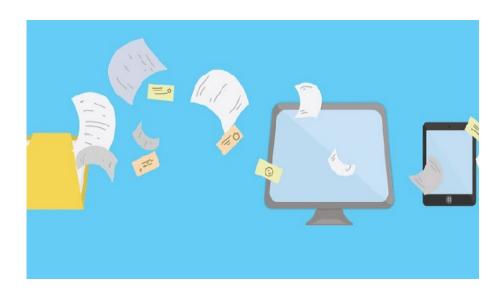


# An example of digitalization





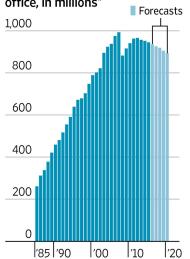
#### No so easy



#### **Print Not Cancelled**

Despite visions of a paperless future, the total number of pages printed has only recently begun to decline.

#### Total prints for home and office, in millions\*



\*For the U.S. Excludes production and serial inkjets Source: InfoTrends

THE WALL STREET JOURNAL.



### Warning





#### Digital Transformation: A definition

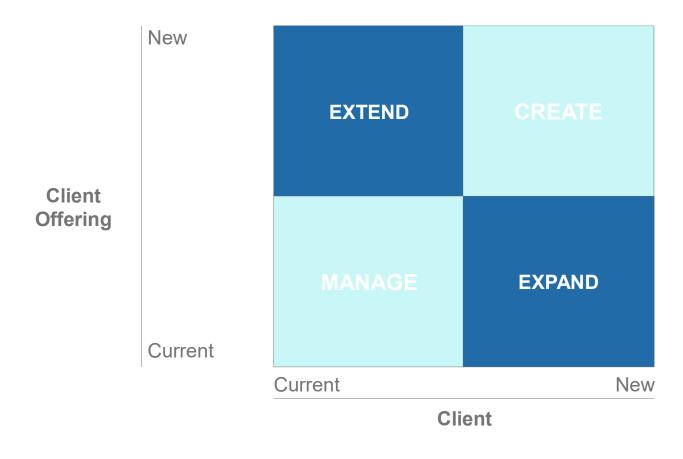


# **Digital Transformation**

Digital transformation is an organizational process that takes advantage of digital technologies to expand and/or extend n existing business model

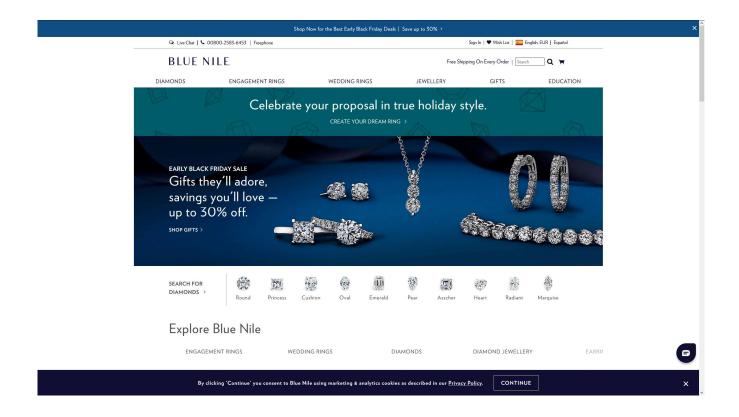


#### The Realm of Digital Transformation



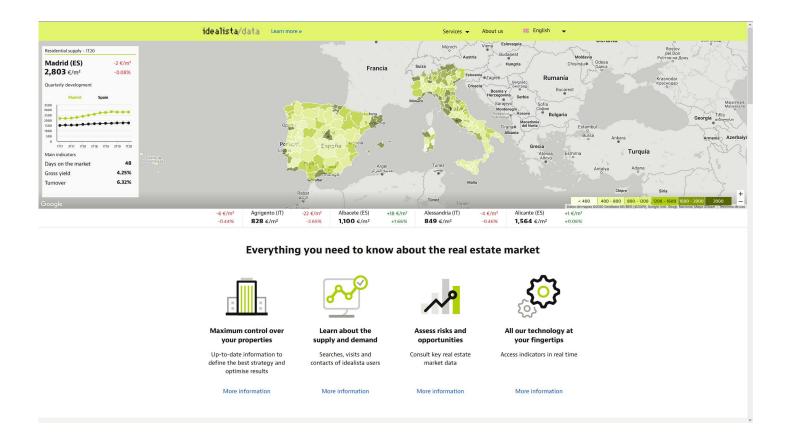


#### Digital Transformation to Expand





### **Digital Transformation to Extend**





#### Digital Disruption: A definition

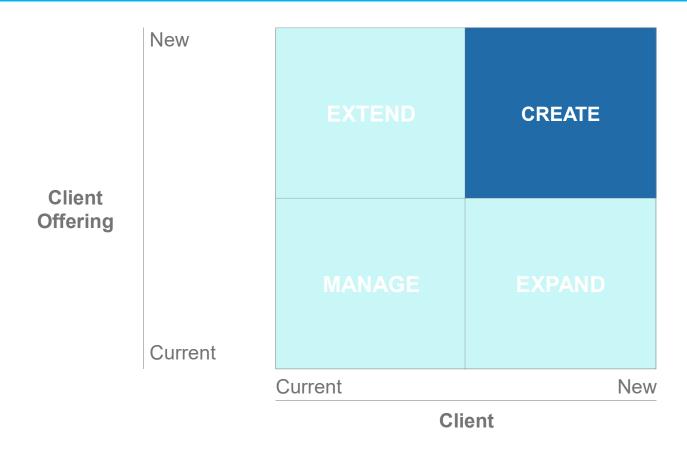
# Digital Disruption

Digital transformation is an organizational process that takes advantage of digital technologies to create an entirely new business model



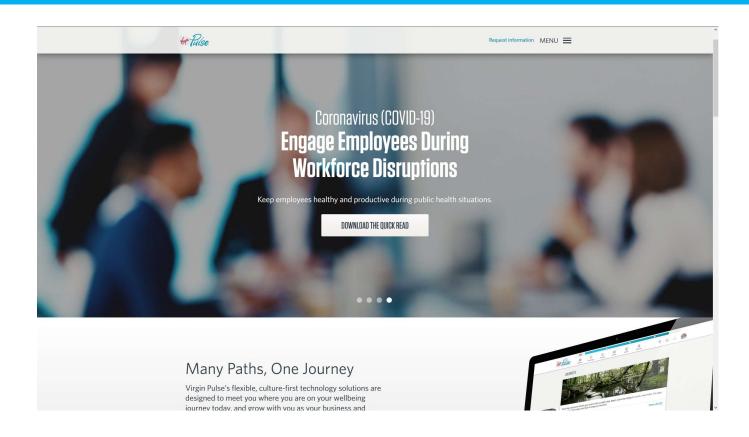


#### The Realm of Digital Disruption





#### **Digital Disruption**



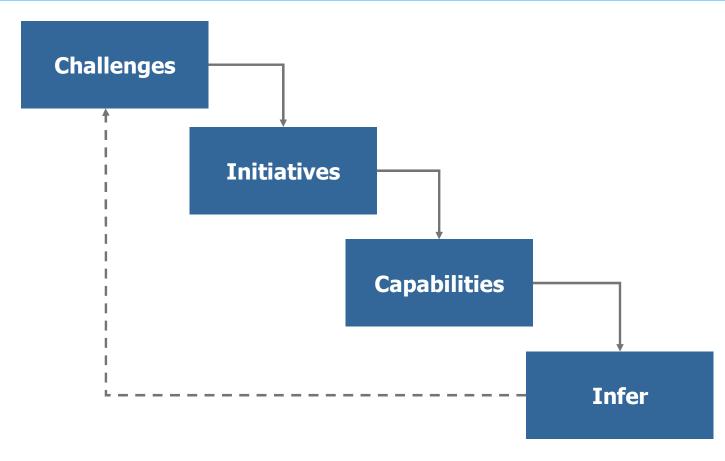


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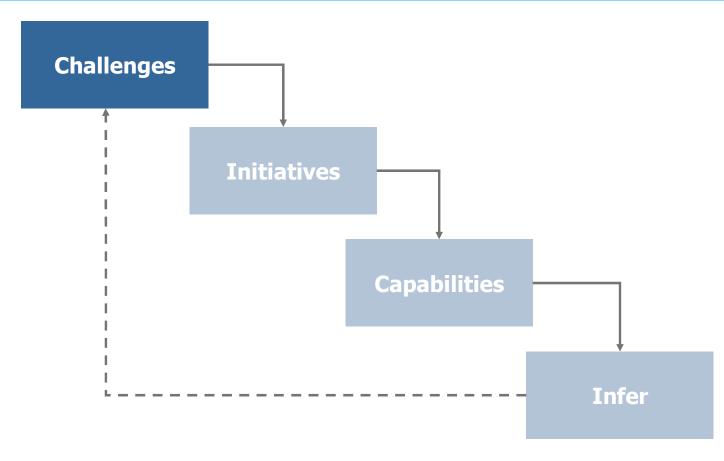


# A Model for Digital Transformation (CI)<sup>2</sup>





# A Model for Digital Transformation (CI)<sup>2</sup>





#### Challenge Identification



What are your most relevant challenges?



### A Real Case; Cars & Carros



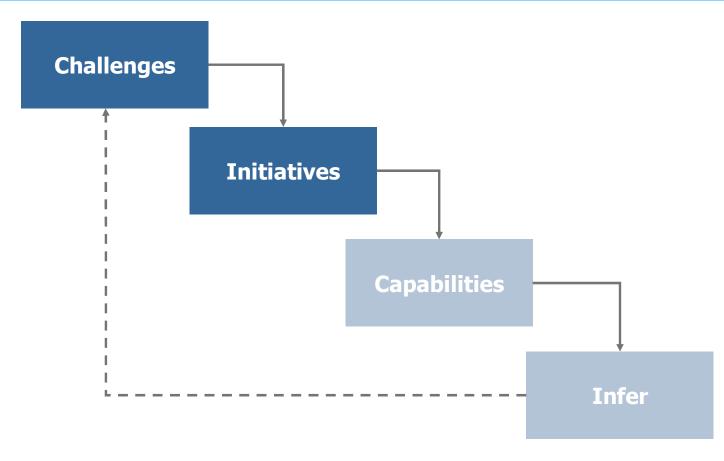


#### The case of Cars & Carros

Strategic Horizon	Identificed Challenges
H1	<ul> <li>Internal Units Integration</li> <li>New Digital Channels</li> <li>Customer Experience Improvement</li> </ul>
H2	<ul><li>New Services</li><li>Market Diversification</li></ul>
НЗ	<ul> <li>Multimodal Mobility</li> <li>Disruption Readiness</li> </ul>



# A Model for Digital Transformation (CI)<sup>2</sup>





#### The Case of Cars & Carros

Initiatives
Generation
Roadmap

Initiative 1001: New Web Site

Initiative 1002: Social Networks Presence

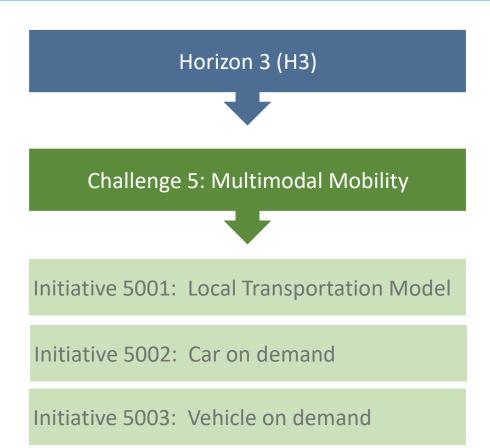
Horizon 1 (H1)

Initiative 1003: Mobile/Tablet App



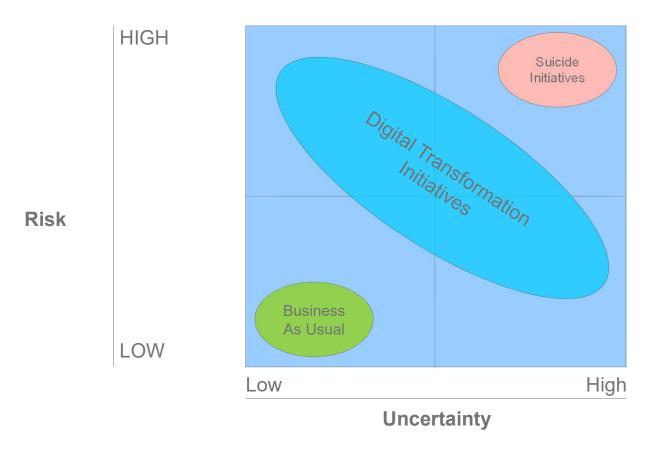
#### The Case of Cars & Carros

Initiatives Generation Roadmap





#### Portfolio Structure: ARU Model



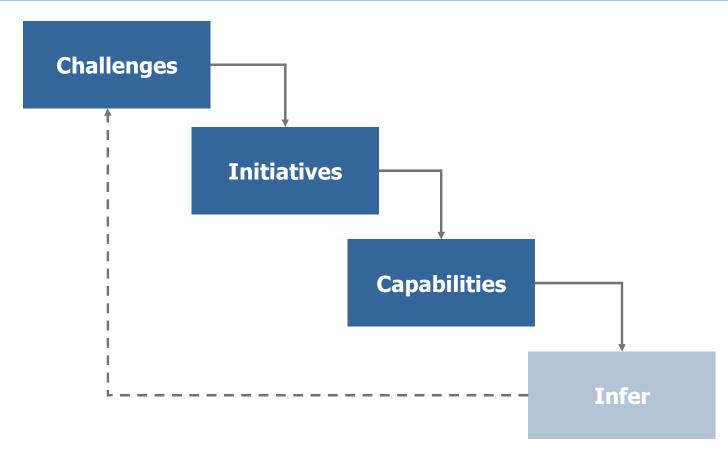


#### Portfolio Structure: Cars & Carros



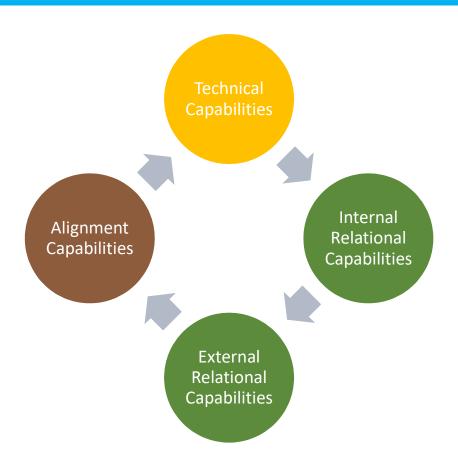


# A Model for Digital Transformation (CI)<sup>2</sup>





# The Emerging view of capabilities

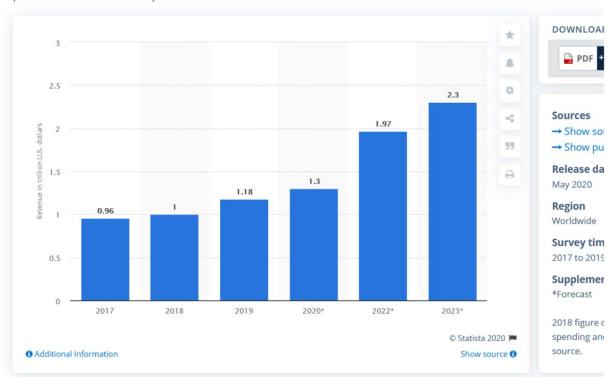




#### **Technical Capabilities**

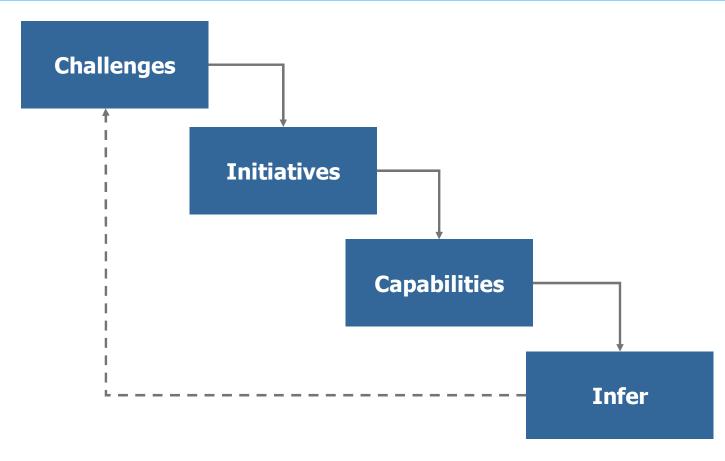
#### Digital transformation market revenue worldwide from 2017 to 2023

(in trillion U.S. dollars)





# A Model for Digital Transformation (CI)<sup>2</sup>





### A Strange Question



How to be a good swimmer?



### Medal driven



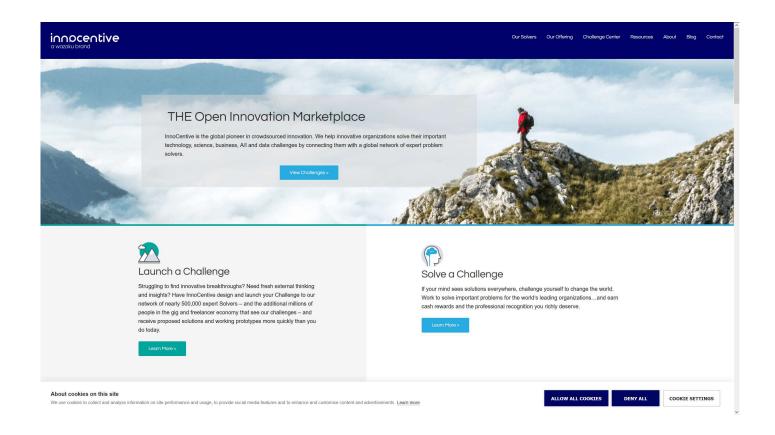


### Shark driven





#### How to Infer: The IP Killer



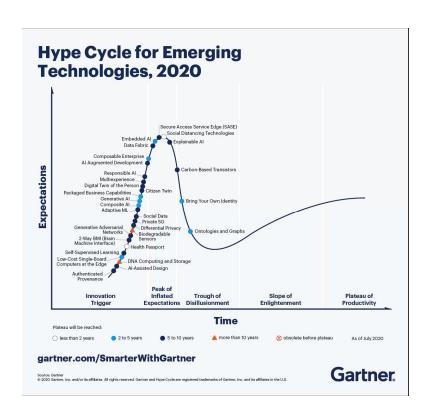


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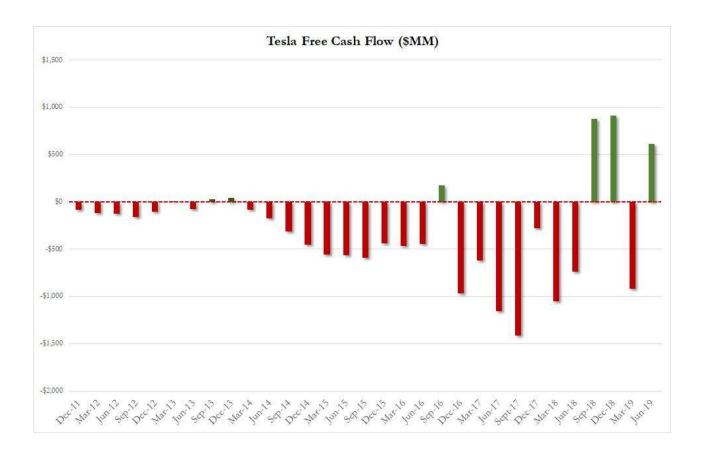


#### Forecasting Future



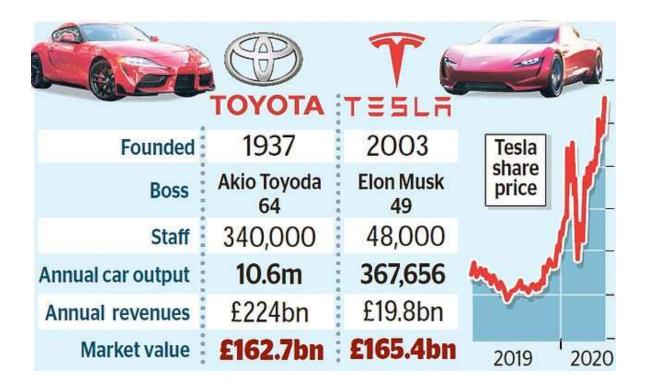


#### Tesla Cash Flow



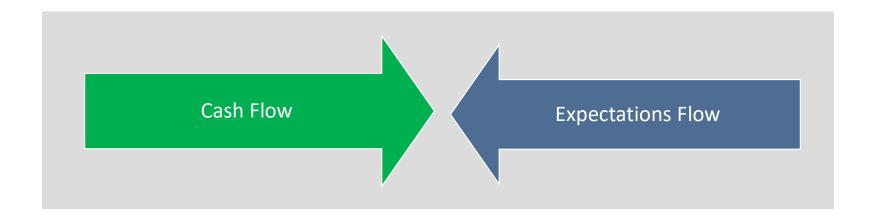


#### Tesla Market Value





#### An Inconvenient Truth







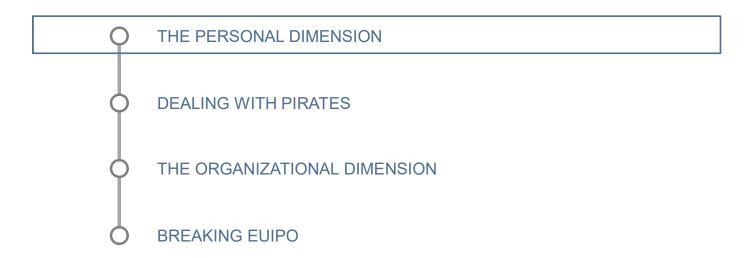
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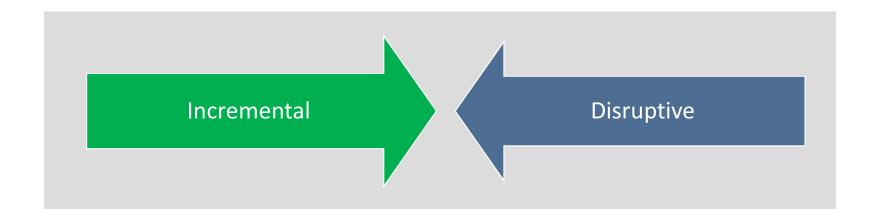


# A preliminary test





# Hybridation: Dimension #1



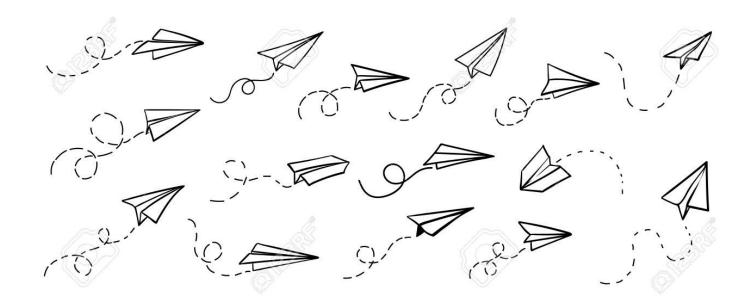


#### The Releance of Our Mindset



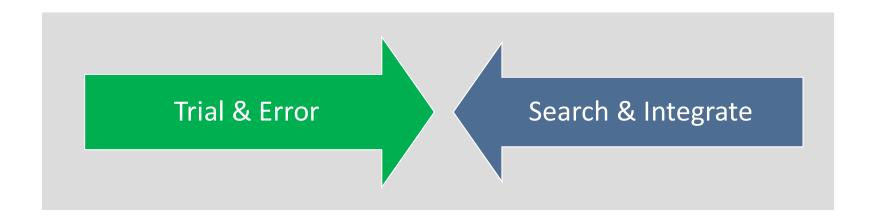


### A second test





# Hybridation: Dimension #2



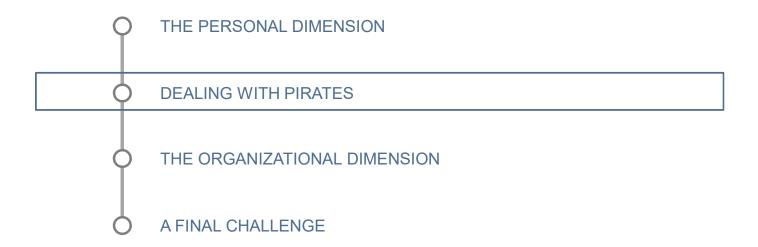


#### Where we are? How we evolve?





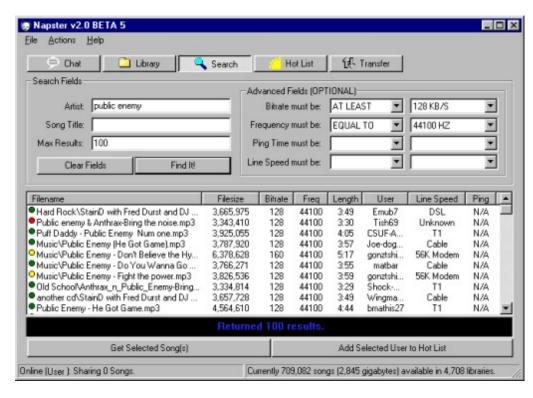
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Napster (1999-2001)

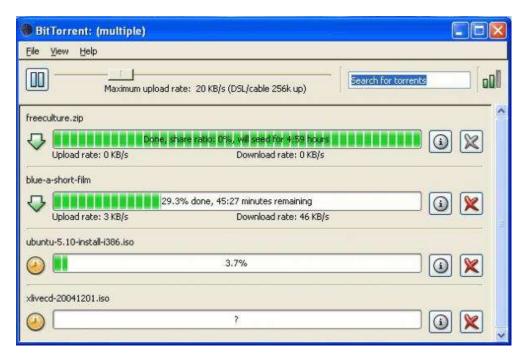




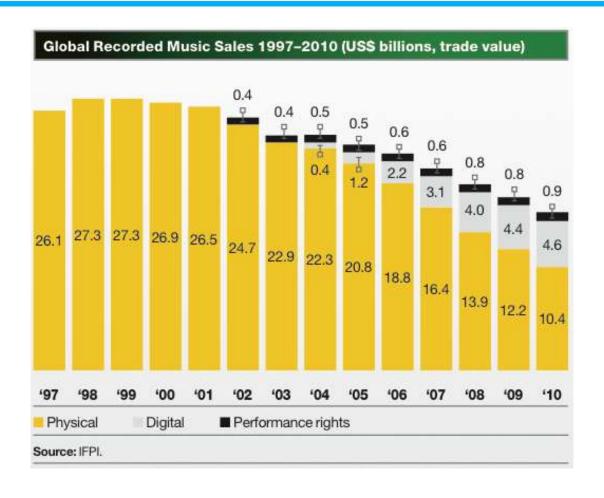


• BitTorrent (2000-?)

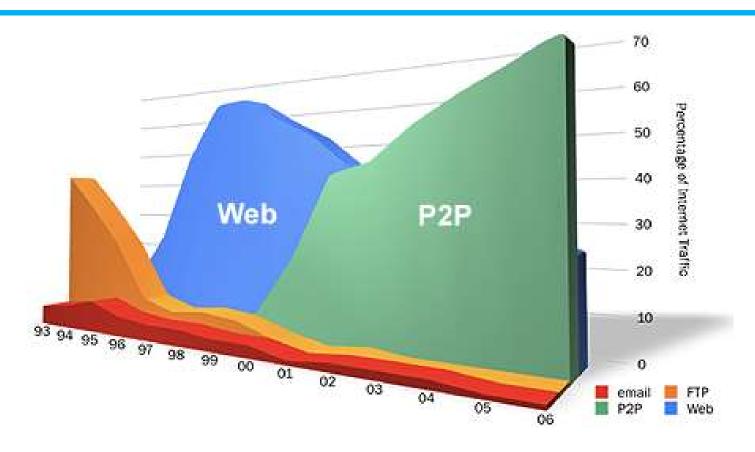






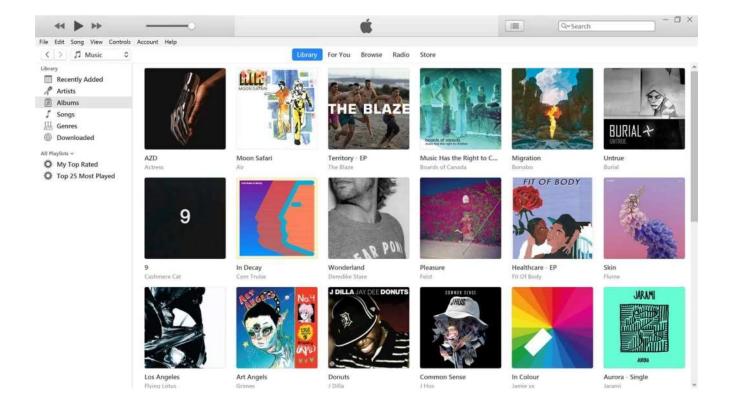








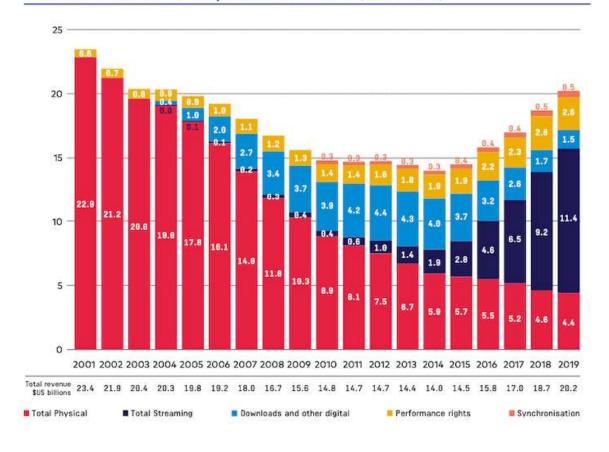
#### A New Entrant





#### The final shift

#### Global Recorded Music Industry Revenues 2001-2019 (US\$ Billions)



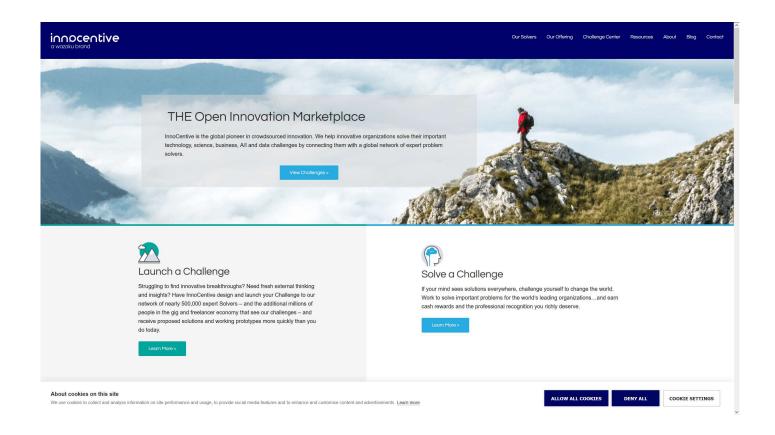


#### What could be learned from music?



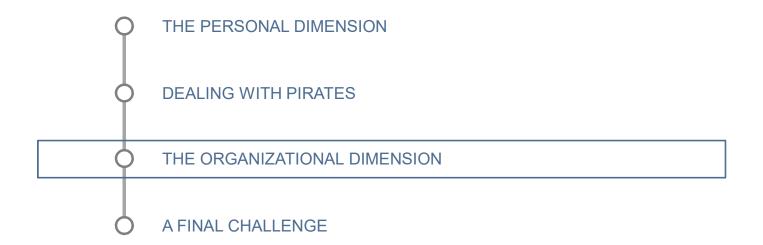


#### A Kind Remider: The IP Killer





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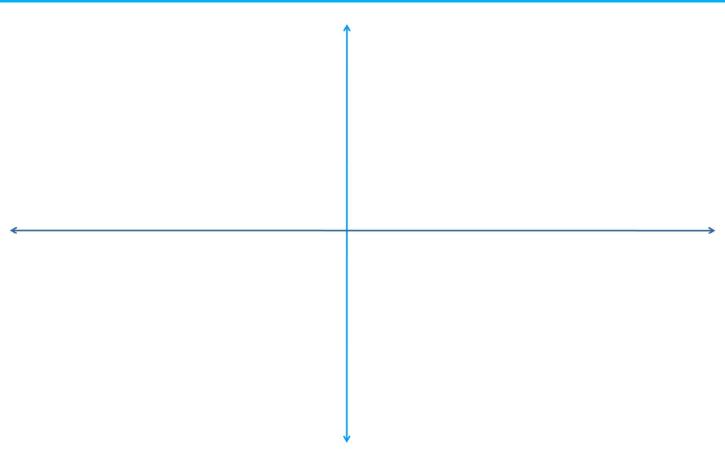


#### The relevance of the context

# **Digital Transformation** for ...?



# Digital Transformation for EUIPO





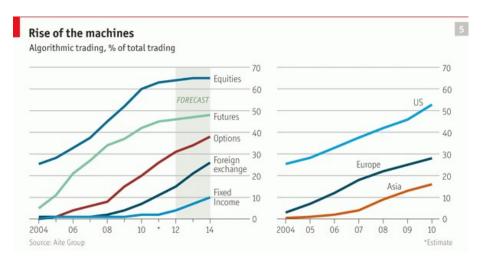
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#### The automation dimension







# The Real EUIPO Challenge

